

From: hsciortino@comcast.net
Sent: Wednesday, July 24, 2013 9:38 AM
To: chuck.half@pittsburghpa.gov
CC: Bill Urbanic; Cathy Qureshi
Subject: Fwd: ICA and ERP Planning-Councilperson Rudiak's e mail

All

As requested in the e mail below I forwarded the material on to the Board. We should talk about how best to address the Council members' concern.

From: "Natalia Rudiak" <natalia.rudiak@pittsburghpa.gov>
To: hsciortino@comcast.net
Sent: Tuesday, July 23, 2013 10:15:19 PM
Subject: Fwd: ICA and ERP Planning

Henry,
Can you please forward to the ICA board as well? Thank you.

----- Forwarded message -----

From: **Rudiak, Natalia** <natalia.rudiak@pittsburghpa.gov>
Date: Tue, Jul 23, 2013 at 10:14 PM
Subject: ICA and ERP Planning
To: "Half, Chuck" <chuck.half@pittsburghpa.gov>
Cc: Cathy Qureshi <cathy.qureshi@pittsburghpa.gov>

Chuck,

Thank you for your response to my June 25th letter to the ICA regarding our ERP system. I look forward to an official response from the ICA and the Mayor on this issue as well.

I will address each of your points in the order they appear in your letter.

"As I communicated with Council President Harris on June 20th, 'If at any time City Council in general, or a specific Council member or staff person, desires information on implementation progress, software modules, commercial agreements, any component, or operational perspective of the City's Comprehensive Financial Management System (JDE ERP), I will be pleased to meet or discuss those topics.' I made a similar offer in 2011, and 2012."

Communicating with the Council President with the anticipation that she will share this information with the rest of Council is not sufficient. There is no mention in the home rule charter that the Council President is an official liaison between mayoral staff and the rest of Council. I have searched my e-mail and records, and do not have any regular communication from you or your team regarding ERP implementation. Without context,

it is not possible for me or any other member of Council to make informed requests for additional information. In the future, I look forward to direct communication with the JD Edwards Service Center and the JD Edwards Board. Please ensure that Council is informed of the JD Edwards Board meeting dates so that we are able to attend, observe, and stay up-to-date with implementation.

"...the RFP process for ERP add-ons such as paving management and time capture are moving forward by a small group of City staff without notification or involvement of Council,' is absolutely false. Paving management is not part of the City's Comprehensive Financial Management System project. The RFP for time capture has not even been scheduled for creation by any team. As I did for selecting the ePayment vendor, a team reflecting the needs and ideas from our diverse operating departments would be put together."

"In fact, during the December 2012 and March 2013 public ICA meetings, I put into the record that no RFP or commercial agreements were scheduled until Q4 2013 for time capture."

Based on these conflicting statements, I am unclear as to whether or not an RFP has been scheduled for time capture. Further, Council should be involved in the shaping of the RFP before it is issued, as I assume it identifies certain characteristics expected of the module. Please inform Council of all RFP creation processes so that Council can provide input on what may be helpful from our perspective.

I appreciate that you have a passion for collaboration, and I hope that in the future you will include City Council in all dialogues influencing the issuance of an RFP or the implementation of an ERP module. My colleagues and I have tirelessly advocated for the implementation of Act 47 and ICA recommendations, and as you know, until these goals are met, our City continues to suffer from spending our limited funds on inefficiencies rather than maintenance, paving, and staff positions essential to the success of our City.

Thank you for your continued attention and work on this implementation.

Best,
Natalia

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On Tue, Jul 2, 2013 at 3:58 PM, Half, Chuck <chuck.half@pittsburghpa.gov> wrote:
Councilwoman -

Thank you for your June 25th letter to the ICA and its central theme that "the ICA is not enforcing or even encouraging collaboration between the branches of government." As with most things ICA related to the City's comprehensive financial management system, eventually, your letter was shared with me today. I agree with its intent and support your personal focus on performance management, open data/transparency, modernization, and accountability.

As I communicated with Council President Harris on June 20th, "If at any time City Council in general, or a specific Council member or staff person, desires information on implementation progress, software modules, commercial agreements, any component, or operational perspective of the City's Comprehensive Financial Management System (JDE ERP), I will be pleased to meet or discuss those topics." I made a similar offer in 2011, and 2012.

One clarification that I will make in advance of any request for information from you is that "the RFP process for ERP add-ons such as paving management and time capture are moving forward by a small group of City staff without notification or involvement of Council", is absolutely false. Pavement management is not part of the City's Comprehensive Financial Management System project. The RFP for time capture has not even been scheduled for creation by any team. As I did for selecting the ePayment vendor, a team reflecting the needs and ideas from our diverse operating departments would be put together.

In fact, during the December 2012 and March 2013 public ICA meetings, I put into the record that no RFP or commercial agreements were scheduled until Q4 2013 for time capture. That status information was the major reason that in April the ICA "demanded" the City award time capture, budgeting, and business intelligence contracts or it would not release \$7 million in 2012 gaming funds.

The only RFP in process today is for Budgeting, Planning & Forecasting. It is probable that 2013 will only generate a short list of 2-3 finalists, with a commercial recommendation forthcoming in early 2014. Representatives from City Council, County Executive, County Controller, City's Finance Management & Budget, City Controller, and an independent "best practice" accounting consultant are part of that team responsible for the recommendation.

I am at your service; just ask.....Collaborative decision is in my bone marrow; I am not responsible for being a subject matter expert in municipal operations. Not unlike some of your expertise, I can lead, analyze, implement, optimize, and exploit electronic information technologies to accelerate transformation of business processes, people, and devices to achieve measurable outcomes, cost reductions, revenue increases, and service level improvements.

Chuck Half
City Innovation & Performance Manager - PittMAPS

Office of Mayor Luke Ravenstahl

Pittsburgh Innovation – change that creates a new dimension of performance.

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