

CITY OF PITTSBURGH
MAYOR'S POTHOLE BLITZ

To: Debra Lam, Innovation & Performance
From: Wendy Urbanic, 311 Manager
Subject: Pothole report for 1.14 - 3.31.14
Date: 1 Apr 14

The City of Pittsburgh began a blitz on potholes on January 14 and has continued to address as weather permits.

From Jan 14 - Mar 31 of this year, the 311 Response Center has processed over 16,000 requests, 38% of which have been for potholes. The city currently has 5655 completed pothole requests which is a 92% resolution rate.

The neighborhoods that reported the most potholes were Brookline (489), East Liberty (396), Shadyside (389) and Bloomfield (347). Below is the breakdown of pothole requests per DPW Division:

DIVISION	TOTAL REQUESTS	RESOLVED	OUTSTANDING	PERCENT RESOLVED
1	234	232	2	99%
2	2688	2388	300	89%
3	1471	1338	133	91%
4	1154	1107	47	96%
5	462	460	2	100%
6	133	130	3	98%
TOTAL	6142	5655	563	92%

