

UPMC HEALTH PLAN

U.S. Steel Tower
600 Grant Street
Pittsburgh, PA 15219

www.upmchealthplan.com

Dear City of Pittsburgh Employee,

It's time to enroll in your health care coverage for the 2017 plan year, and we are pleased to inform you that one of your choices is UPMC Health Plan.

When you choose UPMC Health Plan, you get affordable in-network access to UPMC hospitals and doctors as well as access to community hospitals like St. Clair, Jefferson, and Heritage Valley. You'll also get outstanding customer service from a Health Care Concierge. Plus, our members-only website, mobile app, and interactive tools allow you to conveniently manage your health care when you're on the go.

Enclosed is a booklet containing important plan details you will want to review, including:

- How to find out if your doctor and preferred hospital participate in the UPMC Health Plan network.
- Information regarding transition of care if you are currently receiving ongoing treatment from a provider not in the UPMC Health Plan network.
- Pharmacy coverage details. We recommend that you complete the form on page 22 if you are taking medications. One of our pharmacy staff will personally review your list and help you resolve any transition issues.
- Coverage information for children who attend school or live outside of our network service area.

The open enrollment period begins Monday, November 7, and ends Friday, November 18. You will receive a separate mailing from your employer that includes the Schedule of Benefits, payroll deduction amounts, and an enrollment form for you to complete. All City of Pittsburgh employees are required to re-enroll in medical coverage for 2017.

Have questions? **Call 1-844-780-7044 to speak with a Health Care Concierge.** We have a Concierge team dedicated to City of Pittsburgh employees. We think you'll see why more and more people are choosing UPMC Health Plan, and we want YOU to be one of them. We look forward to serving you.

Sincerely,

UPMC Health Plan

Enclosure