



**PROUDLY SUPPORTS
THE PITTSBURGH MARATHON
MAY 2014**



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ON THE COVER



PWSA continues to support the Pittsburgh Marathon. PWSA had many utility cuts along the race route which were all restored by Friday afternoon. Thank you to Eric Taper, Eddie Valencic and George Biedrzycki for ensuring the safety of the runners and making our city look beautiful.

PWSA IS COLLABORATING WITH THE PITTSBURGH BUREAU OF FIRE FOR FIRE HYDRANT INSPECTIONS



The PWSA is working with the City Bureau of Fire (BOF) to enhance communication and coordination for annual fire hydrant inspections. Cooperation with the Fire Bureau is essential to ensure all hydrants are tested in a timely manner and that PWSA and the Fire Bureau are not duplicating work. PWSA had a very productive meeting with the Fire Chief the week of April 26th and is looking forward to the upcoming testing season.

On May 2nd, twelve valve and hydrant Specialists and Operators from PWSA attended fire hydrant training at Brilliant Yard. The training was part of a collaborative effort to prepare PWSA for City-wide hydrant testing scheduled to begin June 1st. The training was provided by American Flow Control. This work will now be performed in-house by PWSA's own personnel and is expected to test all remaining hydrants by the end of the year.



PWSA REPAIRS A 60-INCH WATER MAIN IN ETNA

On April 11th, PWSA was notified that Saint Margaret Hospital was rapidly losing water pressure. Luckily, John McCarthy, John Koller and Rick Smith happened to be at the hospital for a meeting when we got the call. They immediately responded and set the Emergency Response Team in motion. PWSA discovered a 60-inch water main break along the Allegheny Railroad tracks where the State Route 8 on-ramp connects to State Route 28 in Etna.

The leak caused low water pressure in the Water Works Shopping Mall and Aspinwall Borough, including Saint Margaret Hospital. PWSA crews were quickly able to isolate the broken main and pressurize the system. For a short time the water pressure dropped below 20 pounds which requires that PWSA issue a *Boil Water Advisory*. The affected area was under a Boil Water Advisory from 2:00 pm Friday until Sunday morning.

The PWSA contractor completed repairs the following week. The repair was very extensive due to the size and location of the main. When a main this size is out of service for an extended period of time the DEP requires that it be chlorinated and flushed before it can be placed back in service. This is the third break on this critical transmission line in the last 20 years. PWSA assembled a task force to look at long-term upgrades that should be considered for both this line and the pump station feeding it.



OPERATIONS ACTIVITY

	Nov. 2013	Dec. 2013	Jan. 2014	Feb. 2014	March 2014	April 2014
Leaks Repaired						
<i>Water Mains Repaired</i>	42	36	78	72	43	35
<i>Service Lines Repaired</i>	20	32	16	20	23	25
Hydrants and Valves						
<i>Hydrants Repaired</i>	17	5	7	18	23	23
<i>Hydrants Replaced</i>	5	3	5	3	9	5
<i>Valves Replaced</i>	7	2	7	1	7	4
Meters						
<i>Meters Repaired</i>	24	10	31	27	33	59
<i>Meters Replaced</i>	84	71	112	98	107	118
<i>Large Meters Replaced</i>	54	66	39	35	51	21
Catch Basins						
<i>Catch Basins Repaired</i>	3 P 10 C	2 P 7 C	1 P 10 C	1 P 15 C	5 P 16 C	7 P 4 C
<i>Catch Basins Cleaned</i>	8 P 198 C	0 P 103 C	0 P 39 C	3 P 6 C	5 P 114 C	6 P 173 C
Sewers						
<i>Sewer Lines Jetted</i>	2,300'	3,237'	1,151'	2'020	2,407'	3,607'
<i>Sewer Lines Televised</i>	2,644'	4,868'	3,516'	5,099'	5,234'	8,233'

THE MUNICIPAL AUTHORITY OF THE BOROUGH OF WEST VIEW
WATER DEPARTMENT

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April 22, 2014

Mr. James Good, Executive Director
Pittsburgh Water and Sewer Authority
1200 Penn Avenue
Pittsburgh PA 15222

Dear Mr. Good:

As you know from our several conversations, we experienced a serious mechanical failure at our Neville Island Treatment Facility. On April 8, Clarifier #2 was repaired and returned to service. The interconnections were turned off shortly thereafter.

I am writing to express West View Water Authority's appreciation for the high level of professionalism and cooperation exhibited by your staff. Messrs. Brendan Schubert, Robert Christian, Antoine Boo, Rich Obermeyer, Ronald Duray, John Maslanik, Tom Palmosina were extremely helpful and accessible. Members of my staff commented several times that while West View Authority was dealing with a very complicated situation the members of your team made it much more manageable. I hope I have not overlooked any contributor.

It is gratifying to see such a high level of inter-municipal cooperation. It is this caliber of work ethic and dedication, from both of our organizations that make working in the water industry such a satisfying and rewarding challenge today.

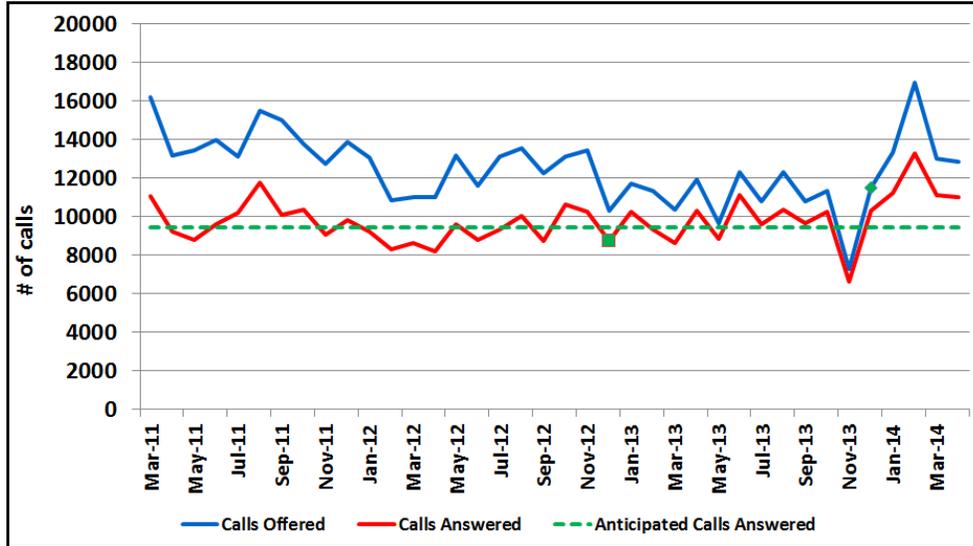
Warmest Regards,


Sharon A. Bruno
Director of Administration

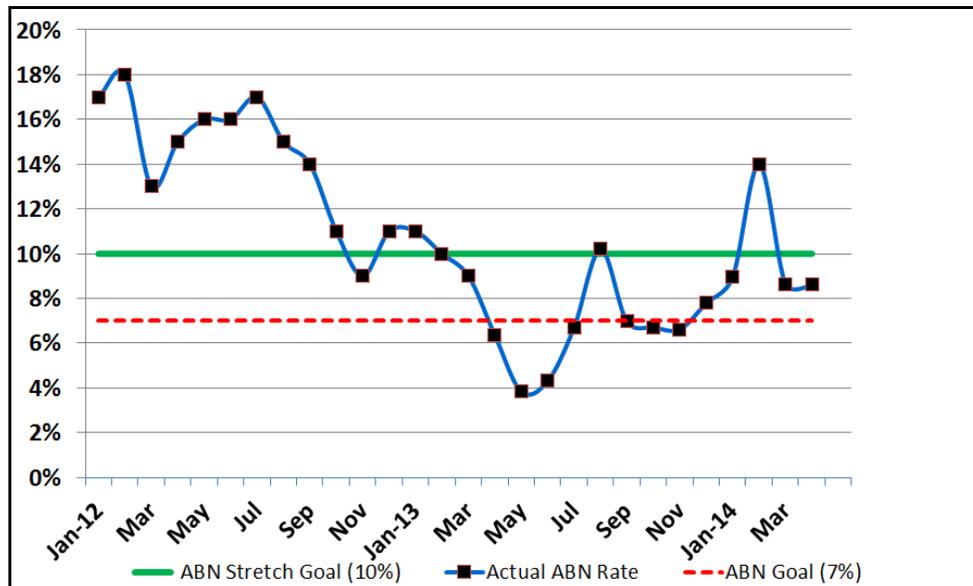
CC: Board of Directors
Joseph A. Dinkel

CUSTOMER SERVICE CALL CENTER ACTIVITY

Incoming Calls and Calls Answered



2012-2014 Call Abandonment Rate



COMMUNITY OUTREACH

PWSA THE PITTSBURGH WATER AND SEWER AUTHORITY

WATER IS OUR MOST VALUABLE NATURAL RESOURCE.

- ◆ Only tap water provides public health protection, fire protection, support for our economy and the quality of life we have come to enjoy.
- ◆ Drinking tap water saves you money.
- ◆ Humans cannot survive without water.

Learn more at www.pgh2o.com and follow us on Twitter @pgh2o



Civic Leadership Academy (April 30, 2014)

PWSA hosted the Civic Leadership Academy at the Water Treatment Plant (WTP). There was a great turnout and a very engaged class. After welcoming the group, Jim provided an overview of the Authority and a few of the major accomplishments from the past year. The class listened to several presentations covering many topics including: Operations, Engineering, Capital Improvements and Green Infrastructure. After the presentations the group went outside to watch Tom Leech perform a live demonstration of the CCTV trucks and cameras. The night concluded with a tour of the WTP led by Ron Duray. Thank you to Melissa Rubin, Tom Palmosina, Bob Christian, James Stitt, Ron Duray, Chris Westbrook, Tom Leech, Jason Auge, Mike Onyshko and Brendan Schubert for your participation to help make this event a success!



COMMUNITY OUTREACH

Earth Day (April 22, 2014)

PWSA celebrated Earth Day by encouraging customers to drink tap water and providing hydration tips on Twitter. *Tree Pittsburgh* distributed 1,000 trees at the City-County Building with the help of three PWSA employees: James Stitt, Catherine Camp and Tracy Hudak. Shout out to the sustainability group!



Green Infrastructure Charrette (April 10 - 12, 2014)

The Green Infrastructure Network (GIN) hosted a charrette for local industry experts to develop conceptual plans for green infrastructure for the South 21st Street Corridor. The goal is to remove stormwater from the combined system and provide the neighborhood with a beautiful amenity. PWSA was one of the event sponsors.



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