

THE PITTSBURGH WATER AND SEWER AUTHORITY

Penn Liberty Plaza I
1200 Penn Avenue
Pittsburgh, PA 15222
412-255-2423
Fax: 412-255-2475

Residential Water Service Shut-Off Request

I, _____, the Owner or Authorized Agent of the Owner
Name (*Please Print*)
request that the water service at the following vacant residence be terminated.

Property Address

Current Account Number

Owner's Telephone Number

Date Service Should Be Terminated

Important Information – Please Read

- I understand that there is a \$50.00 charge for the termination of service.
- I understand that it is the owner's responsibility to verify that water service has been terminated. The Pittsburgh Water and Sewer Authority is not responsible for damages or water charges if service termination is not accomplished.
- I understand that an inoperable curb box (fixture where water is shut-off from) may delay the termination of service.
- I understand that all water valves on the customer's side of the line should also be closed.
- I understand that any prior charges must be paid and that penalty and interest will accrue on any unpaid charges.
- I understand that there will be no minimum charge for water service availability after service is terminated.
- I understand that minimum charges for sewage will continue after water service is terminated.
- I understand that, after water service is terminated, service will not be restored unless the Owner or Owner's Authorized Agent is physically present at the time of service restoration.

The undersigned Owner or Authorized Agent on behalf of the property owner hereby releases The Pittsburgh Water and Sewer Authority, including its offices, employees and agents from any and all liability related to the termination of water service, the failure to terminate water service or the restoration of water service at the address shown above.

Owner or Authorized Agent

Date