

## SEWER SYSTEM MAINTENANCE CHARGE – WHAT YOU NEED TO KNOW

**Beginning January 1, 2017, all PWSA customers, including those who are sewer-only, will be charged a Sewer System Maintenance charge.**

### What is the Sewer System Maintenance Charge?

- PWSA owns and operates the public sewer system in Pittsburgh.
- The Sewer System Maintenance charge **funds the repair, maintenance, and replacement of PWSA's essential sewer infrastructure.**

### What is the difference between the Sewer System Maintenance Charge and the ALCOSAN charge?

- The Allegheny County Sanitary Authority (ALCOSAN) charges fund the regional **wastewater treatment system** operated by ALCOSAN.
- PWSA collects this charge for ALCOSAN, but 100% of that revenue is passed through to ALCOSAN.

### I'm a sewer-only customer - why do I now pay this rate?

- PWSA is required to apply uniform and reasonable rates to all of its customers.
- Customers who receive their water from Pennsylvania American Water or Wilkesburg Penn Joint still benefit from PWSA's sewer conveyance system.
- Applying the Sewer System Maintenance charge to sewer-only customer bills provides equity across all users of the City's sewer system.

### How much will this charge be per month?

- The amount ratepayers see on their actual bills will depend on their water usage.

### How can I trust that my bills will be accurate, with all the past issues?

- We recognize sewer-only customers have been impacted by our inability to produce timely bills and are working diligently to accommodate them.
- PWSA sent out catch up bills the last few months with an automatic six month Special Payment Arrangement, and are not charging any interest or penalties, since the error is entirely PWSA's responsibility.

**If you have additional questions, please call Customer Service, M-F from 8:00 am – 6:00 pm, at 412.255.2423**