

**MINUTES OF THE  
SPECIAL BOARD MEETING  
OF THE PITTSBURGH WATER AND SEWER AUTHORITY  
HELD ON JUNE 3, 2015**

The Special Board Meeting of The Pittsburgh Water and Sewer Authority, having been duly advertised in accordance with the Sunshine Act, was called to order on Wednesday, June 3, 2015, at approximately 2:00 p.m., in the Second Floor Board Room, 1200 Penn Avenue, Pittsburgh, Pennsylvania 15222. The following members of the Board were present: Chairman Alex W. Thomson, Ms. Margaret L. Lanier, Mr. Paul Leger, Ms. Andrea Geraghty, Ms. Caren Glotfelty, and Mr. Mike Weber. Present from the staff were Executive Director James Good, Joey Tolbert, Brendan Schubert, Melissa Rubin, Rachel Rampa, Bob Christian, Antoinette Shaw, Ron Duray, Don Waldorf, Autumn Barna, Scott Towler, Rick Obermeier, Tanya Gore-White, Kelley Benson, Rosanne Salerno, and Antoinette Palmieri.

Also present were Mark Nowak, PWSA Solicitor; and Bob Weimer Hatch Mott MacDonald.

**EXECUTIVE SESSION**

An executive session was held prior to the start of the Regular Board Meeting wherein no votes were taken. The Chairman informed the attendees that certain personnel, contract, and legal matters were discussed.

**BILLS AND COMMUNICATIONS**

**Resolution No. 52 of 2015, "Approving Resolution amending Resolution #153 of 2014"**  
Mark Nowak, Solicitor, explained that on December 12, 2014 the Authority approved the 2015 Operating Budget. This resolution amends the Operating Budget to account for operational restructuring. Chairman Thomson entertained a motion to discuss and adopt the resolution. Ms. Geraghty so moved and Ms. Glotfelty seconded the motion.

The Chairman explained the reasoning behind the restructuring. The Board's action moves the Authority towards a performance driven culture.

No further discussion was held and this Resolution was unanimously adopted.

**Report of Executive Director**

Executive Director, James Good, wanted to publicly recognize the staff for their long hours and weekends worked.

**Old Business**

Ms. Geraghty encouraged the Authority to continue to communicate effectively with their customers to resolve all billing issues.

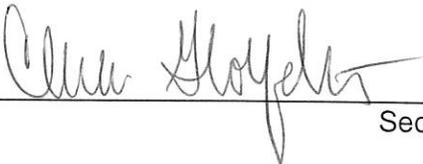
Mr. Thomson stated that customer communication should be the Authority's number one priority. Mr. Good responded that a task force has been set up to address this issue and that it is the Interim Finance Director's and Operation Director's top priority. Mr. Good receives reports every day on the process. The goal is to achieve a reduction in the number of estimated bills for residential customers

by July 31<sup>st</sup>. This should be reflected in the August billing to customers.

**Adjournment of the Special Board Meeting**

There were no further discussions. Chairman Thomson entertained a motion to adjourn. Ms. Glotfelty so moved and Mr. Leger seconded the motion. The motion to adjourn was unanimously adopted.

The next regular meeting will be on **June 19, 2015**.

  
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Secretary