

**Water Exoneration Hearing Board
City of Pittsburgh
1200 Penn Avenue
Pittsburgh, PA 15222
Telephone No. 412-255-2423 Fax
No. 412-255-2475**

EXONERATION HEARING REQUEST FORM

Please complete and sign the attached form to request an Exoneration hearing. Listed below are two return options:

1. Please scan the completed form and supporting documents into a PDF file and email it to: info@pgh2o.com
In the subject line of your email, please enter "EXONERATION REQUEST".
2. Mail your completed form to Water Exoneration Hearing Board C/O PWSA 1200 Penn Avenue, Pittsburgh, PA, 15222

Once we receive your completed form we will notify you via US mail if an exoneration hearing is granted. If you have questions once a decision is granted please contact Customer Service at 412-255-2423. Our office hours are Monday through Friday from 8 am to 6 pm Eastern Time.

**Note: Current monthly charges must be paid on your account until a decision is made.
Incomplete forms will not be processed.**

CUSTOMER INFORMATION

Service Address: _____ Account No: _____

Customer's Name: _____ Email Address: _____@_____

Home Phone: (____) _____ Cell Phone: (____) _____

If a hearing is granted please provide the number you wish to be contacted (____) _____

Bill Date (s) in Dispute _____

***Please provide a brief summary why you are requesting an Exoneration Hearing
Customers may attach any invoices, pictures or plumber notes***

Do you need any special accommodations? Yes or No If yes, please state your requirements:

_____.

Do you need a Telephone Hearing Yes or No?

Customer signature: _____ **Date:** _____