

City of Pittsburgh 311 Application (MyBurgh) Privacy Policy

The City of Pittsburgh will only have access to information you provide us. For example, contacting us via e-mail or filling out one of our online forms reveals your e-mail address and any other information you include, such as phone number and mailing address. We will use this information to help us respond to your inquiry or fulfill your request. We may also use this information to contact you later if we have related information to share with you. In the aggregate, the City of Pittsburgh will use information about 311 requests to manage departmental operations. De-identified versions of data collected from the 311 system may be made available to the public, but this data will never include personally identifiable information or contact information.

The City of Pittsburgh is the sole owner of the information collected on this site, and we will not share it with an unrelated entity, other than as necessary to fulfill your request or as required by court order or applicable law. We do not sell or lease the information to anyone.

You may opt out of any future contact from us at any time by contacting us thru email or the phone number listed below. If you have any questions or concerns about the privacy of your information, please let us know.

City of Pittsburgh

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