

PWSA and Veolia Water: A Partnership at Glance

From the Office of Pittsburgh District 7 City Councilman Patrick Dowd

Quick Facts about Veolia:

- Veolia Water has over 160 years of experience in water and wastewater management.
- Globally, Veolia Water manages over 8,600 water and wastewater facilities serving 132 million people worldwide, reporting \$16.3 billion in revenues.
- In North America, Veolia reported over \$676 million in revenues with a 92% contract renewal rate, making it the most renewed water and wastewater company in the United States, treating over 2.67 billion gallons of water and wastewater per day.
- Veolia Water North America provides treatment and operations services to approximately 500 communities with 390 water treatment facilities and 1,200 wastewater pump stations throughout North America.
- Veolia's recent comparable experience includes projects in U.S. cities like NYC, Buffalo, NY, and Indianapolis, IN, as well as international projects in Prague, Shanghai-Pudong, Berlin, and the suburbs of London and Paris.
- North American Water Systems has current engineering and consulting contracts including Allegheny Health Dept, Allegheny Airport Authority; and municipal industrial projects with clients located in West Mifflin, Clairton, and over 50 other municipalities in the PA region.

Partnership Overview and Experience

- Veolia Executive VP Jim Good will serve as PWSA Interim Executive Manager by moving to Pittsburgh and co-locating to PWSA offices with fellow Veolia executive, Doug Amos, who will serve as the project's Study Manager. Together, these and other Veolia employees will work with the PWSA management team to evaluate, improve, and operate the Authority day-to-day .
- The Veolia management team will provide day-to-day leadership at the Authority for 12 months with the possibility of a one-time six month extension, providing extensive diagnostic evaluations of Authority operations culminating in the creation of an action plan designed to elevate Authority performance to best-in-class standards.
- In NYC, Veolia's Operational Excellence (OpX) program (expected to result in \$100-200 million a year in savings) has used a similar governance structure with positive results, all while allowing New York City to maintain public operation and control for all systems.
- The PWSA Board will continue to govern the Authority. Through the Veolia partnership, a steering committee consisting of PWSA Board-appointed members and members of Veolia senior management will meet monthly to consistently evaluate and oversee the progress of the program in meeting goals and objectives.