



FOR IMMEDIATE RELEASE

June 26, 2017

Contact: David G. Onorato, CAPP

(412) 560-2511

donorato@pittsburghparking.com

THE PUBLIC PARKING AUTHORITY OF PITTSBURGH AMONG FIRST IN U.S. TO BECOME AN ACCREDITED PARKING ORGANIZATION WITH DISTINCTION

New designation establishes national and international standards for parking management and operations, customer service, professional development, safety, and security.

Pittsburgh – The Public Parking Authority of Pittsburgh (aka. Pittsburgh Parking Authority) was awarded Accredited Parking Organization with Distinction at the May 2017 International Parking Institute (IPI) Conference & Expo held in New Orleans.

The Accredited Parking Organization (APO) establishes national and international standards for professionalism, accountability, innovation, responsibility, and performance.

“It’s a rigorous process and organizations that achieve accreditation have a right to be very proud,” explained Shawn Conrad, CAE, Executive Director of the International Parking Institute, the organization that sets standards for accreditation.

APO, was developed by the IPI, as a certification for parking organizations that have achieved a comprehensive standard of excellence. It recognizes best practices in responsible parking management and operations, customer service, professional development, sustainability, safety, and security.

To become an APO, an organization must demonstrate its commitment to ongoing evaluation and improvement of program outcomes through the implementation of industry best practices. Applicant organizations work with third-party reviewers to organize and present evidence of accomplishment of 250 criteria in 14 categories related to industry best practices. To achieve the APO with Distinction, an additional set of criteria must be met.

“We here at the Public Parking Authority of Pittsburgh are honored to have earned the Accredited Parking Organization with Distinction award and recognition,” said David Onorato, Executive Director. “The whole Authority worked collaboratively to pull its resources to meet and exceed the stringent criterion required to earn the Accredited Parking Organization with Distinction award and recognition. This is part of our continuous efforts to enhance our systems and strong commitment to continually provide quality customer service.”