

DRINKING WATER WARNING

FAILURE OF A FILTRATION OR DISINFECTION PROCESS

ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

The Pittsburgh Water and Sewer Authority (PWSA) is experiencing operational conditions that compromise the water quality.

FLUSH AND BOIL YOUR WATER BEFORE USING

On January 31, 2017, operational plant conditions or deficiencies were identified at Highland Park drinking water filtration plant.

These deficiencies include:

Recent disinfection and chlorine testing taken near at a single location at the Highland Park drinking water filtration plant showed low levels of free chlorine in the treated drinking water.

There is an increased chance that the water may contain disease-causing organisms.

What should I do?

DO NOT DRINK THE WATER WITHOUT FIRST FLUSHING THE TAP FOR A MINIMUM OF 1 MINUTE BOILING THE FRESH WATER FIRST. Bring the fresh water to a boil, let it boil for 1 minute, and let the water cool before using, or use bottled water. Fresh boiled water or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.

Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches. They may pose a special health risk for infants, young children, some of the elderly and people with severely compromised immune systems.

These symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their health care providers about drinking this water.

What is being done?

PWSA has immediately mobilized its staff and contractors to modify the disinfection process to comply with the Pennsylvania DEP technical requirements. PWSA has also collected additional samples at locations throughout the Highland Reservoir No. 1 water distribution system. Results are expected within 24 to 36 hours.

We will inform you when you no longer need to boil your water.

For more information, please contact: PWSA Customer Service at (412) 255-2423.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

This notice is being sent to you by PWSA.