

# OMI Annual Report

2019 STATISTICS

# Total Number of Cases =

- Number of Cases Opened against Police = 189\*\*
  - Zone 1 = 20
  - Zone 2 = 31
  - Zone 3 = 25
  - Zone 4 = 17
  - Zone 5 = 35
  - Zone 6 = 21
  - SDD = 10
  - N/V = 4
  - Major Crimes = 4
  - Other Units = 7
  - Currently Open = 15

- Number of Cases Opened against Other Departments = 56
  - Dept. of Public Works = 13
  - Permits, Licenses & Inspection = 12
  - Bureau of Fire = 10
  - Crossing Guards = 8
  - Emergency Medical Services = 5
  - Citiparks = 2
  - Mobility & Infrastructure = 2
  - Commission on Human Relations = 1
  - Animal Control = 1
  - Finance = 1
  - Innovation & Performance = 1

\*\*There were also 16 cases that were Closed because they were not timely filed, the accused were determined to be from a different jurisdiction or were not investigated further because during the evaluation at intake they were determined not to be a complaint. There were also 7 calls referred to the Zone.

# Top Categories of Cases Opened

## Bureau of Police

- Standards of Conduct
  - Conduct Toward the Public
  - Conduct Unbecoming
  - Neglect of Duty
- Search & Seizure
- Use of Force
- Racial Profiling/Unbiased Policing
- Traffic Stops

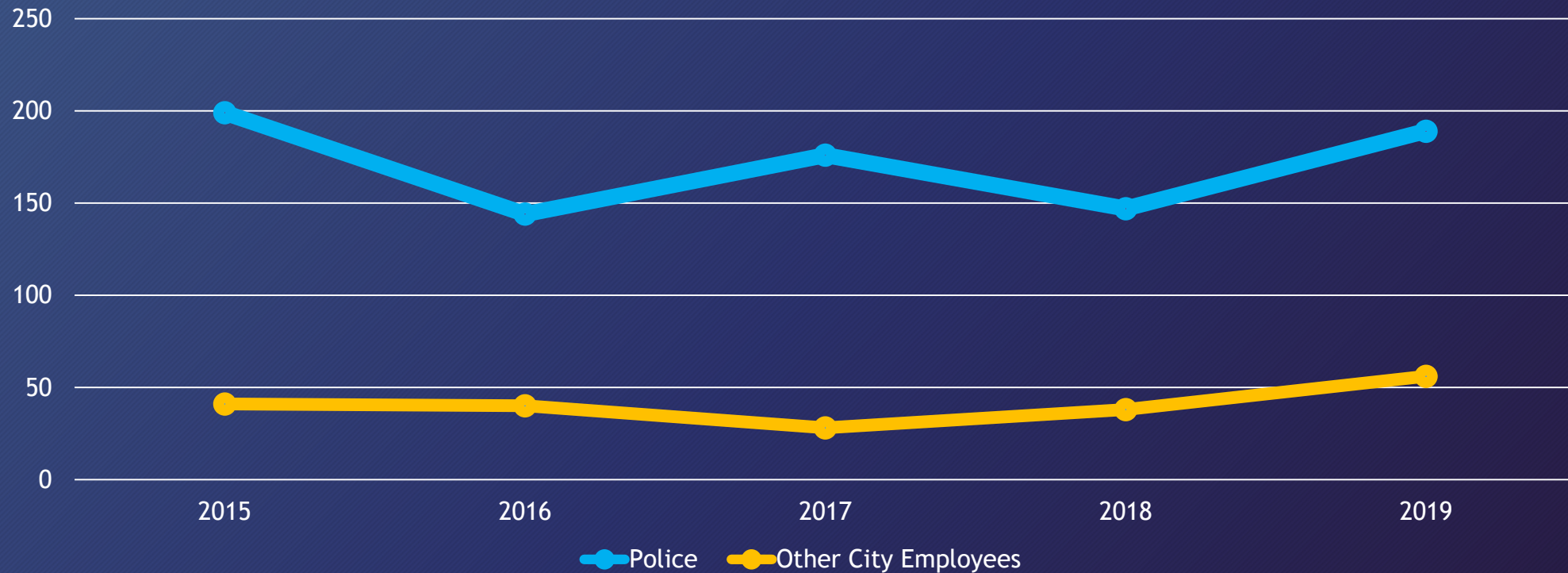
## Other Departments

- Violations of Human Resources Disciplinary Manual
  - Disruptive Behavior/Unbecoming Conduct
  - Non-Performance of Duties
  - Disobedience of Written Regulations
- Violations of the No Discrimination/No Harassment/No Retaliation (No DHR) Policy
- Domestic Violence Policy
- Residency

# Types of Analysis

- Allegation - A specific accusation made by a citizen complainant or accused employee's Departmental Director or Bureau Chief that a City employee has engaged in misconduct.
- Collateral misconduct - An action (or non-action) on behalf of a City employee that an investigator believes may have occurred that was not specifically alleged by the complainant.
- Findings as to both types of policy violations are being reported in this annual report.

# Complaints filed against City employees 2015-2019



*\*\*2018's total number of complaints against police was misreported as 157 when it was 147*

# Total allegations investigated against non-police employees = 56

Verbal/Demeanor and Courtesy = 21

Non-Performance of Duties = 16

Violations of the No DHR Policy = 7

Disobedience of Written Regulations = 7

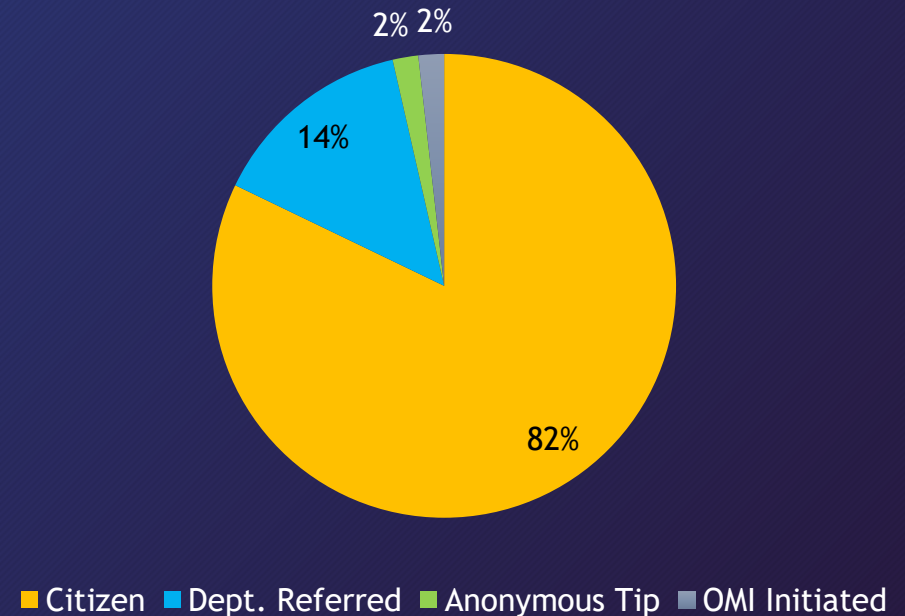
Domestic Violence Policy = 2

Damage to Property = 1

Falsification = 1

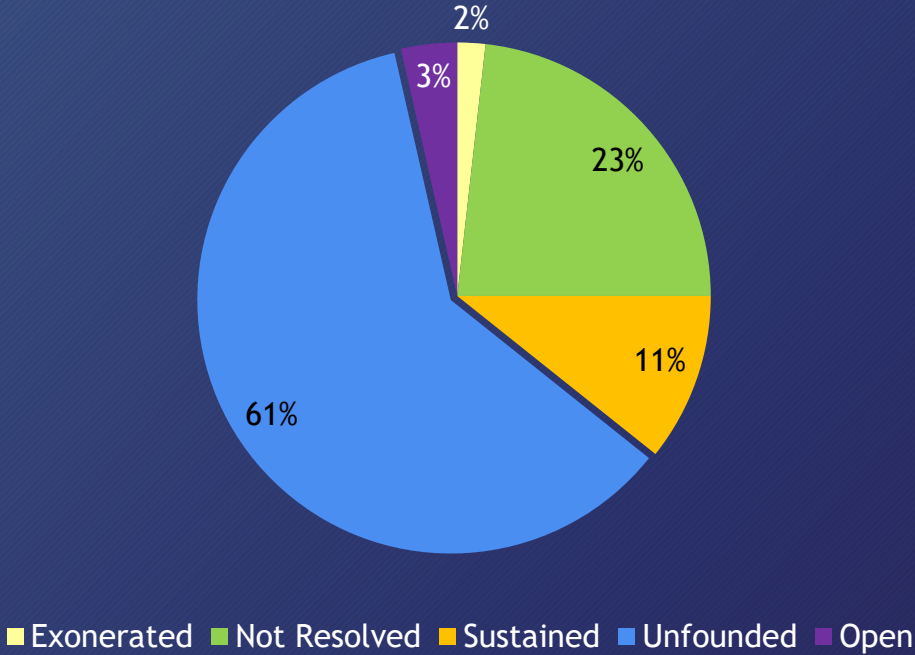
Residency = 1

### Source of Complaint

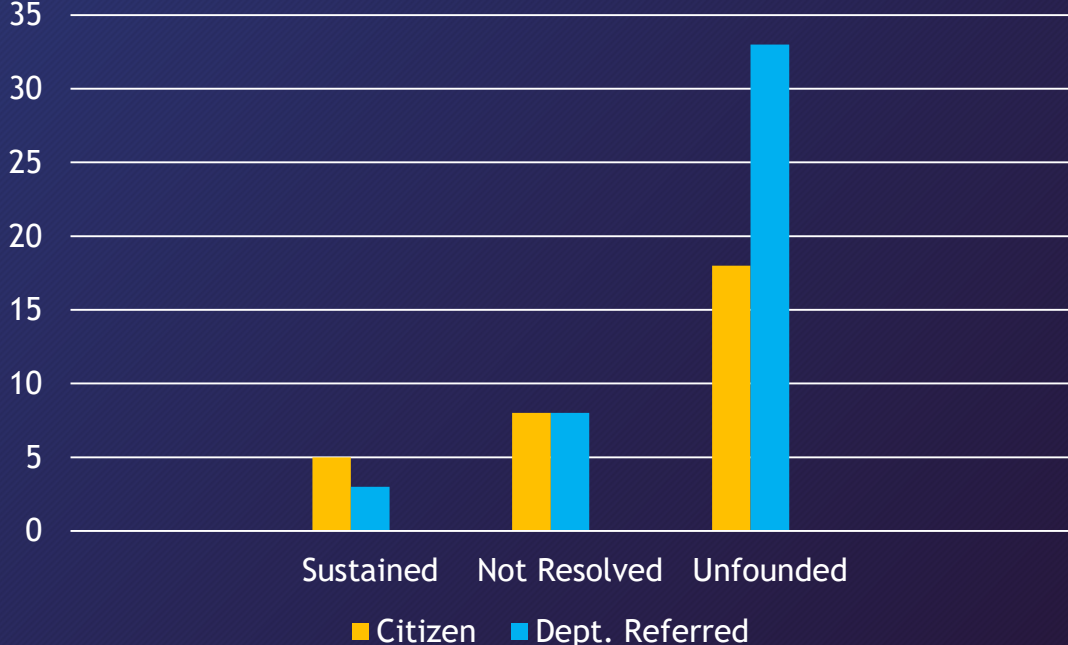


# Non-Police Complaints

Disposition of Allegations



Disposition - Citizen v. Department Referred



# Total allegations investigated against police = 372

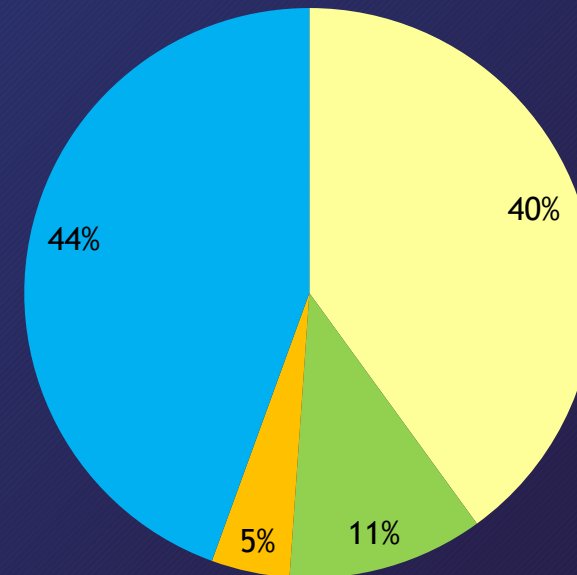
- Standards of Conduct
  - Conduct Toward the Public = 104
  - Conduct Unbecoming = 34
  - Neglect of Duty = 61
  - Obedience to Orders & Laws = 12
- Warrantless Searches & Seizures
  - Vehicle Stops = 27
  - Investigatory Stops & Pat Down Searches = 18
  - Vehicle Searches = 9
- Allegations related to reporting or BWC/MVR usage = 22
- Use of Force
  - General Excessive Force = 24
  - Specific Use of Force complaint (i.e. handcuffing, TASER, etc.) = 3
- Unbiased Policing = 16
- Towing = 8
- Remainder are various other alleged violations (5 or less allegations per policy)



# Zone 1

- Cases Opened = 20
- Total of 45 Allegations
  - Conduct Toward the Public = 10
  - Neglect of Duty = 8
  - Search/Seizure/Detention = 8
  - Vehicle Stops = 7
  - Conduct Unbecoming = 4
  - Use of Force = 3
  - No DHR, DV, BWC Usage, Traffic Investigations and Unbiased Policing = 1 each
- Still open = 1

## Dispositions

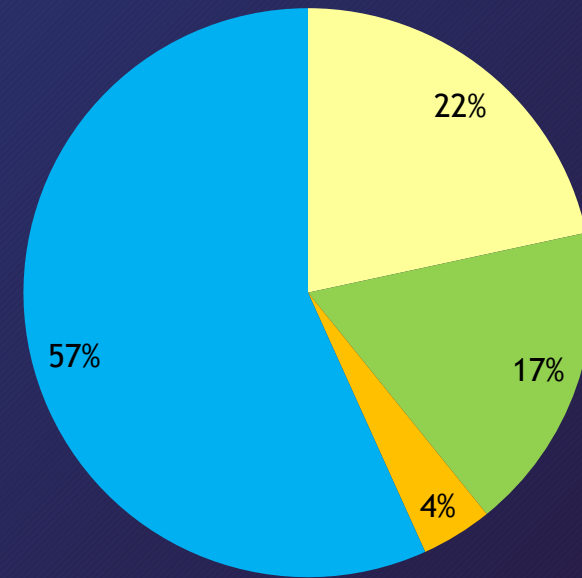


■ Exonerated ■ Not Resolved ■ Sustained ■ Unfounded

# Zone 2

## Dispositions

- Cases Opened = 31
- Total of 73 Allegations
  - Conduct Toward the Public = 28
  - Neglect of Duty = 16
  - Reports and Use of BWC/MVR = 8
  - Vehicle Stops = 7
  - Use of Force = 4
  - Conduct Unbecoming = 3
  - Other Standards of Conduct = 3
  - Search & Seizure = 2
  - Obedience to Laws & Orders = 2
- Still open = 1

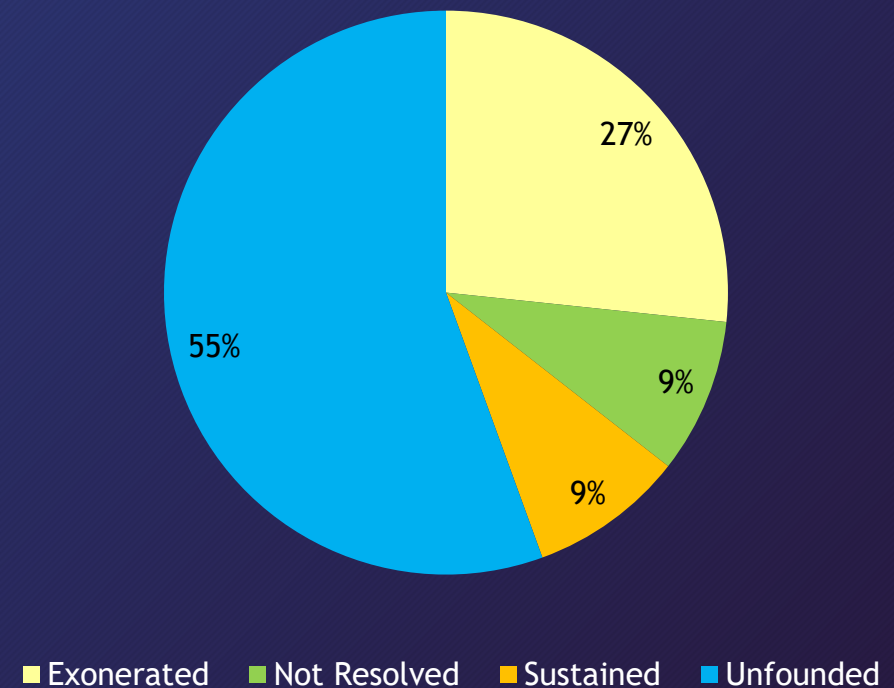


■ Exonerated ■ Not Resolved ■ Sustained ■ Unfounded

# Zone 3

- Cases Opened = 25
- Total of 45 Allegations
  - Conduct Toward the Public = 16
  - Use of Force = 7
  - Neglect of Duty = 5
  - Vehicle Stops = 5
  - Conduct Unbecoming = 5
  - Obedience to Orders & Laws = 2
  - Truthfulness = 2
  - Reports = 1
  - Responding to CIT Incidents = 1
  - Towing = 1
- Still open = 3

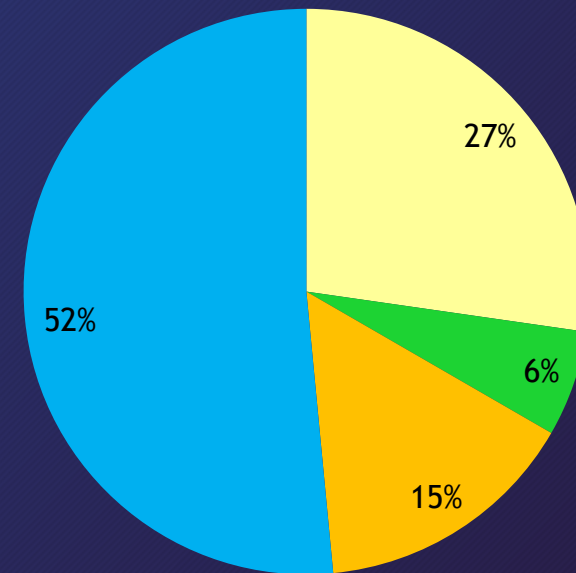
Dispositions



# Zone 4

- Cases Opened = 17
- Total of 33 Allegations
  - Neglect of Duty = 10
  - Conduct Toward the Public = 9
  - Conduct Unbecoming = 4
  - Search/Seizure & Arrests = 4
  - Obedience to Orders/Laws = 2
  - Unbiased Policing = 2
  - Incompetency = 1
  - Towing = 1
- Still open = 0

Dispositions

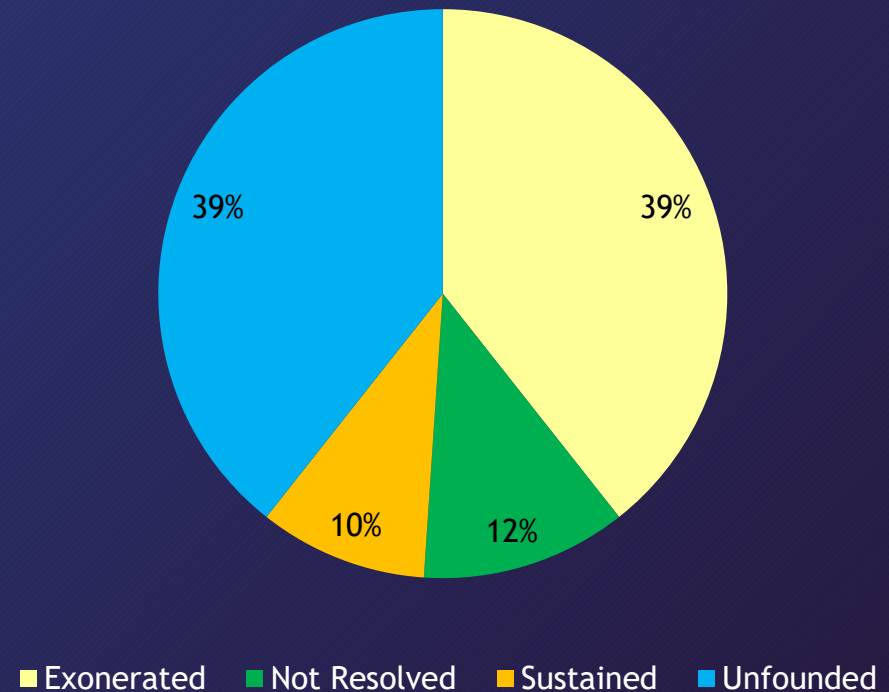


■ Exonerated ■ Not Resolved ■ Sustained ■ Unfounded

# Zone 5

- Cases Opened = 35
- Total of 94 Allegations
  - Conduct Toward the Public = 23
  - Search/Seizure/Detentions = 19
  - Neglect of Duty = 11
  - Unbiased Policing = 10
  - Reports & BWC Usage = 7
  - Conduct Unbecoming = 6
  - Use of Force = 6
  - Towing = 4
  - Obedience to Order & Laws = 3
  - Vehicle Stops = 3
  - Truthfulness = 2
- Still open = 4

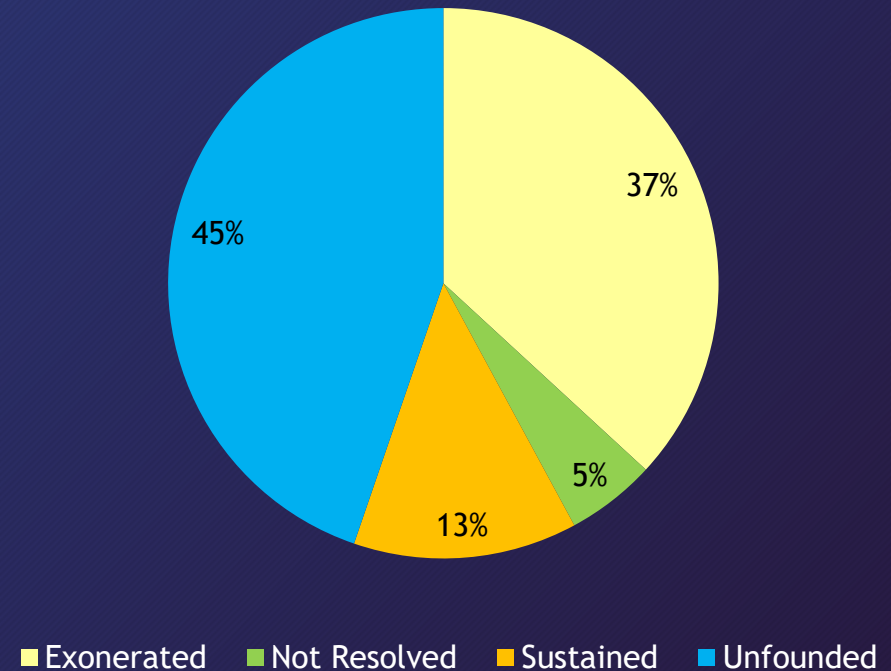
Dispositions



# Zone 6

- Cases Opened = 21
- Total of 37 Allegations
  - Search, Seizure & Arrests = 10
  - Conduct Toward the Public = 7
  - Neglect of Duty = 6
  - Conduct Unbecoming = 4
  - Use of Force = 3
  - Responding to Domestic Violence = 2
  - Obedience to Orders/Laws = 2
  - Towing = 2
  - Reports = 1
- Still open = 4

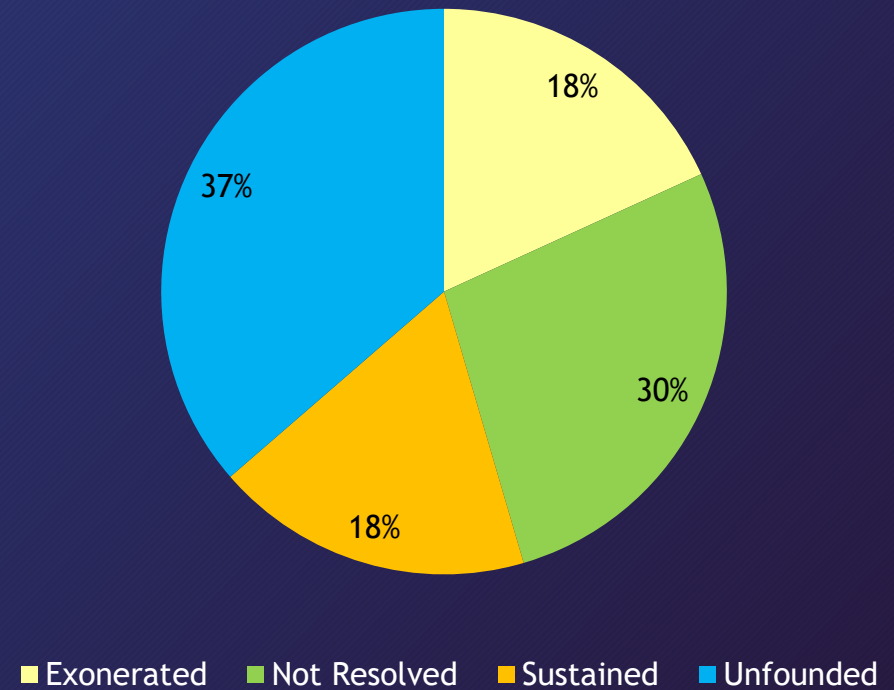
Dispositions



# SDD

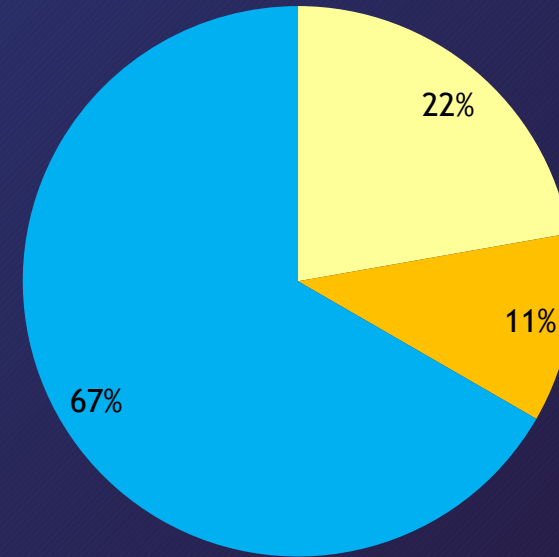
- Cases Opened = 10
- Total of 11 Allegations
  - Conduct Toward the Public = 5
  - Conduct Unbecoming = 2
  - Search & Seizure = 2
  - Neglect of Duty = 1
  - Use of Force = 1
- Still open = 2

Dispositions



# Narcotics & Vice

Dispositions



- Cases Opened = 4
- Total of 9 Allegations
  - Conduct Toward the Public = 3
  - Search & Seizure = 3
  - Use of Force = 2
  - Conduct Unbecoming = 1
- Still open = 0

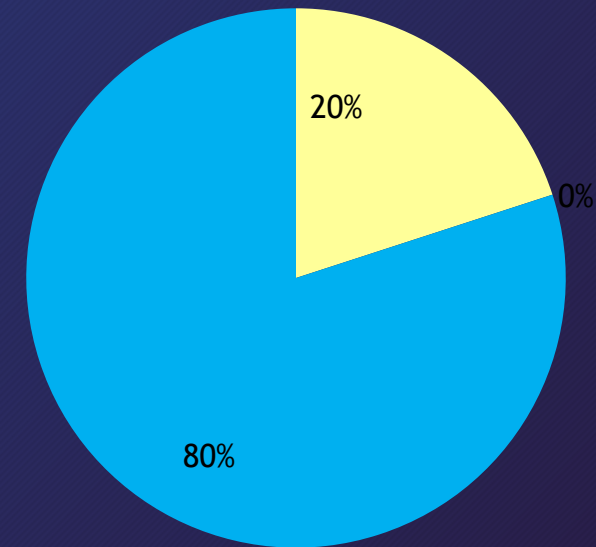
■ Exonerated ■ Not Resolved ■ Sustained ■ Unfounded



# Major Crimes

- Cases Opened = 4
- Total of 5 Allegations
  - Conduct Toward the Public = 2
  - Conduct Unbecoming = 2
  - Arrests = 1
- Still open = 0

Dispositions

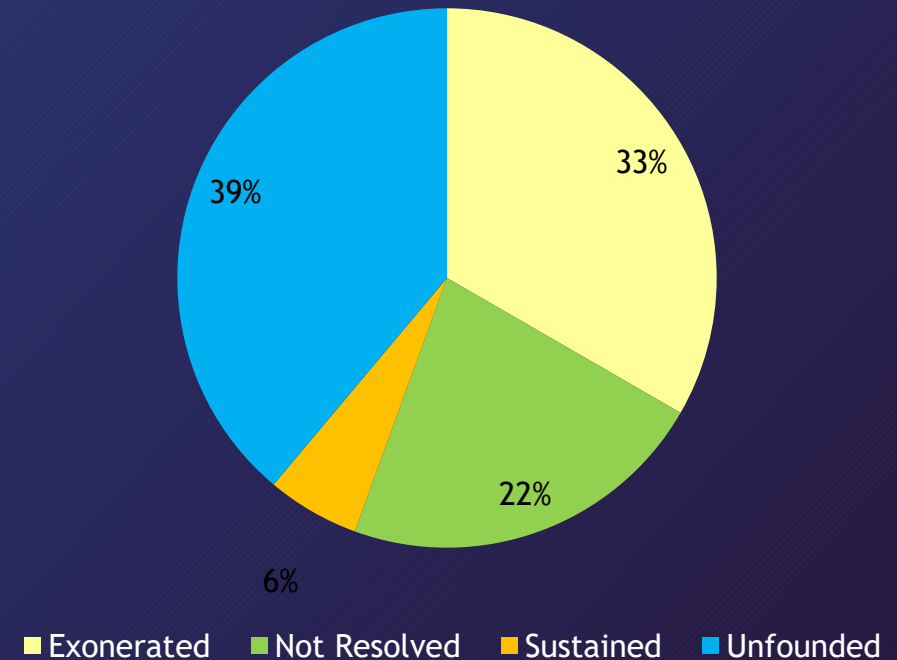


■ Exonerated ■ Not Resolved ■ Sustained ■ Unfounded

# Other Units

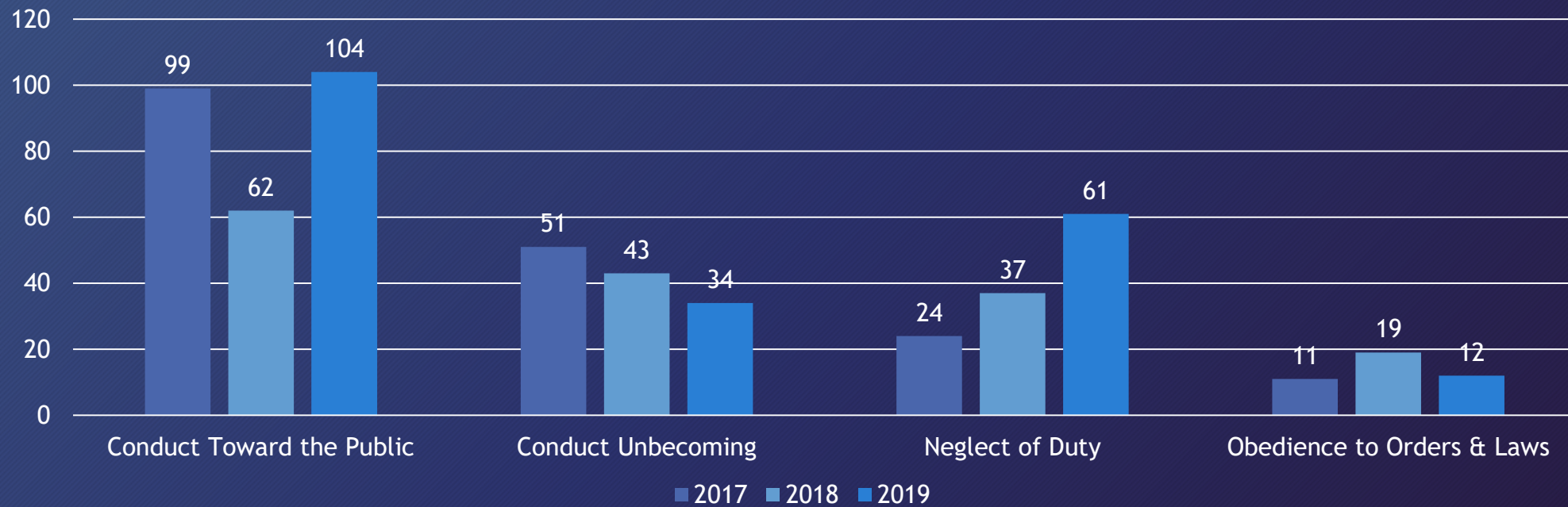
- Cases Opened = 7
- Total of 18 Allegations
  - Neglect of Duty = 4
  - Conduct Unbecoming = 3
  - Unbiased Policing = 3
  - BWC Usage = 3
  - Conduct Toward the Public = 1
  - No DHR = 1
  - Obedience to Laws & Orders = 1
  - Search & Seizures = 1
  - Use of Force = 1
- Still open = 0

Dispositions



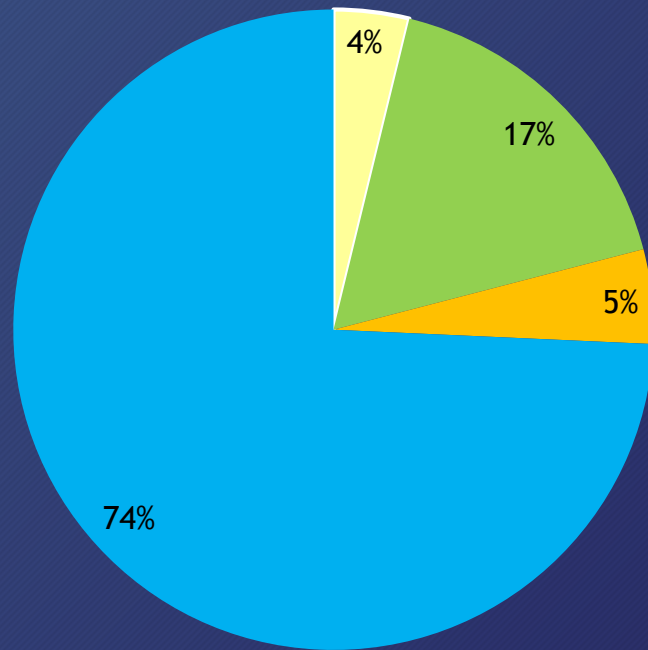
# Standards of Conduct Allegations - Bureau Wide

Comparison 2017 to 2019



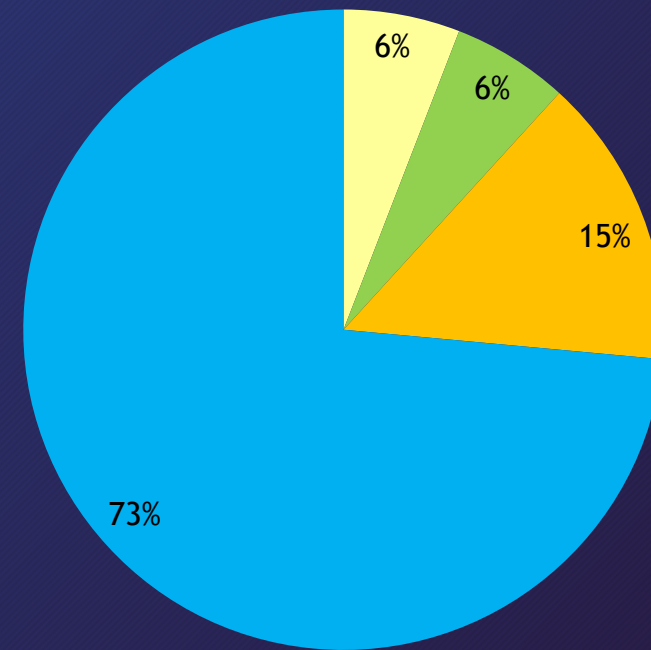
# Standards of Conduct Dispositions - Bureau Wide

## Conduct Toward the Public



■ Exonerated ■ Not Resolved ■ Sustained ■ Unfounded

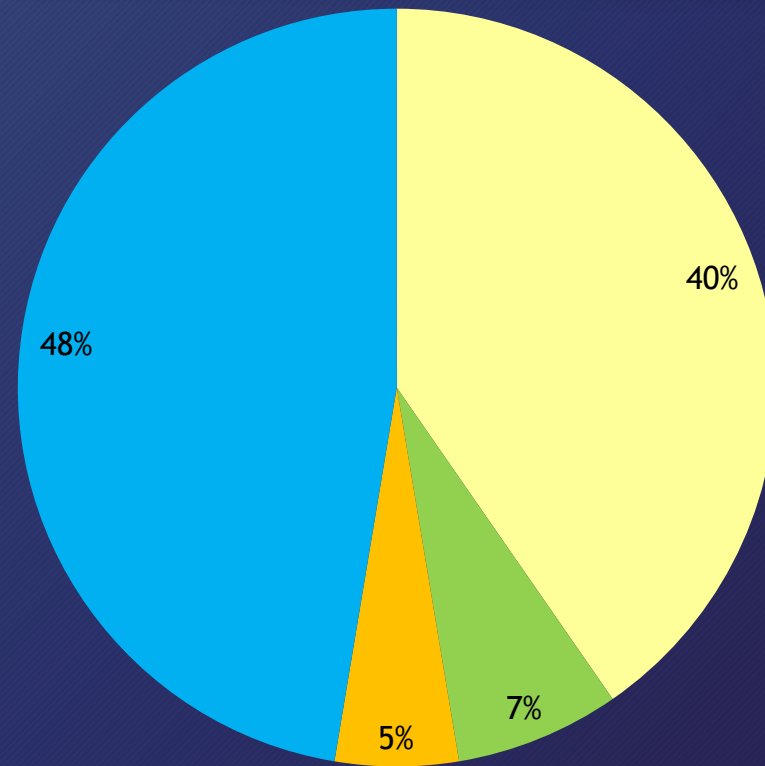
## Conduct Unbecoming



■ Exonerated ■ Not Resolved ■ Sustained ■ Unfounded

# Standards of Conduct Dispositions cont'd.

## Neglect of Duty



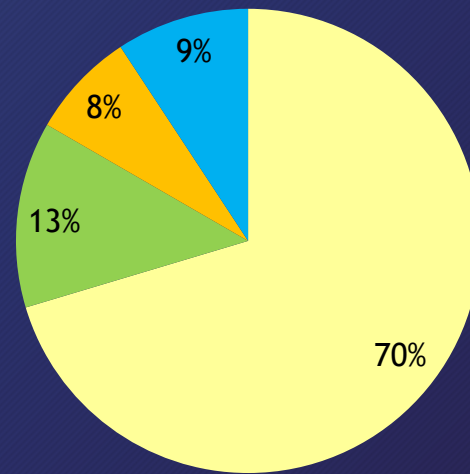
■ Exonerated ■ Not Resolved ■ Sustained ■ Unfounded

# Search & Seizure Dispositions

Vehicle Stops = 21 Exonerated, 5 Not Resolved and 1 Unfounded

Investigatory Stops & Pat Down Searches = 11 Exonerated, 4 Sustained and 3 Unfounded

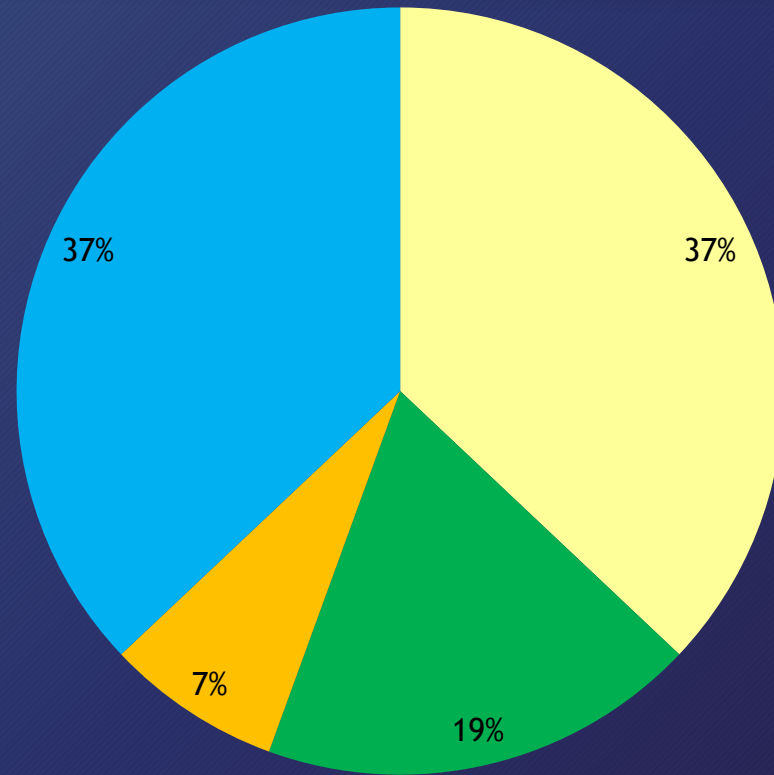
Vehicle Searches = 6 Exonerated, 2 Not Resolved and 1 Unfounded



■ Exonerated ■ Not Resolved ■ Sustained ■ Unfounded

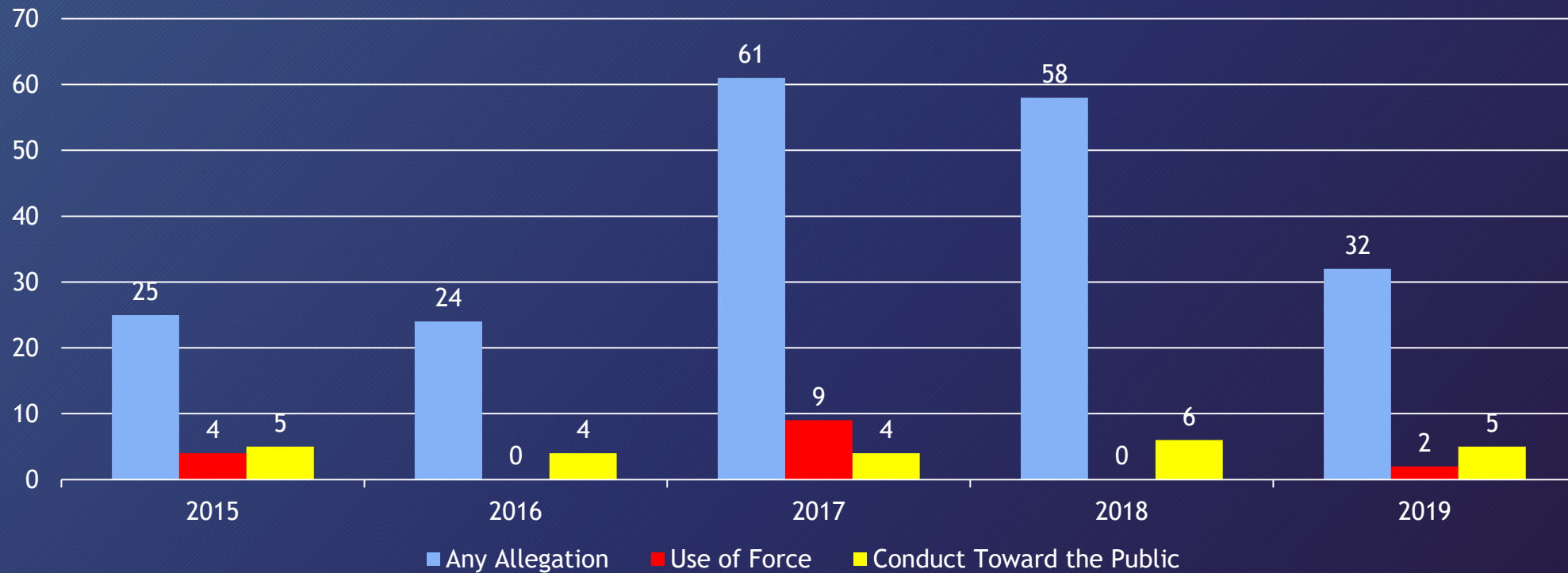
# Use of Force Dispositions

Total Allegations = 27



■ Exonerated ■ Not Resolved ■ Sustained ■ Unfounded

# Sustained Complaints Against Police 2015-2019





# Public Safety Background Investigations

- Initial application, written testing and eligibility lists are developed by the Department of Human Resources & Civil Service.
- Human Resources & Civil Service mail out Candidate Processing Forms (CPFs), with a deadline date, so only those who return the packet are scheduled for MPOETC fitness testing.
- Due to time constraints, most Candidates who return CPFs are run through a variety of database searches, including criminal history, civil suits, credit checks, social media, etc prior to a full background investigation being conducted. (This is for police applicants only.)
- Candidates are then scheduled for fitness testing and upon successful completion are subject to a comprehensive background investigation to include a polygraph examination, drug screen and thorough evaluation based on the information provided on their CPF, polygraph admissions and results of online searches.

# Background Investigations

## POLICE

Preliminary Background Searches = 438

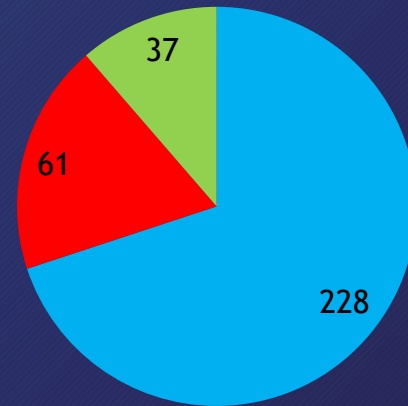
Full Background Investigations =

- April Class 2019 = 64
- August Class 2019 = 83
- December Class 2019 = 81

Total = 228

## FIRE

- February Class 2018 = 61



■ Police ■ Fire ■ EMS

## EMS

- 1<sup>st</sup> Quarter 2019 = 3
- 2<sup>nd</sup> Quarter 2019 = 11
- 3<sup>rd</sup> Quarter 2019 = 15
- 4<sup>th</sup> Quarter 2019 = 8

Total = 37

# Investigator Training

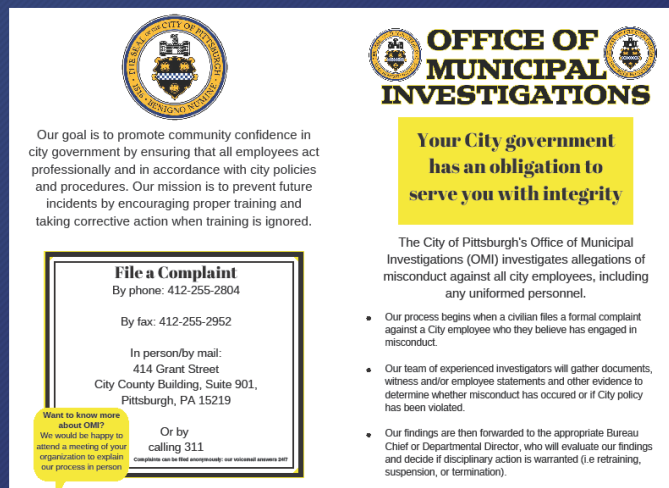
The Municipal Police Officers Training and Education Commission requires that Internal Affairs investigators complete at least one IA related training annually.

In addition to routine legal updates, in 2019 OMI's investigators attended the following trainings:

- Mid-Atlantic Police Polygraph Cooperative (continuing education)
- First Amendment Summit
- REID Interviewing & Interrogation Techniques
- FBI-LEEDA Managing and Conducting Internal Affairs Investigations
- Background Investigations for Police Applicants

# Community Outreach

In 2019, OMI's intern updated the printed materials describing our processes as well as scripting an infomercial for the City Channel (work in progress).



The flyer for the Office of Municipal Investigations (OMI) features the City of Pittsburgh seal at the top left. The main heading is "OFFICE OF MUNICIPAL INVESTIGATIONS" in bold, black letters. Below this, a yellow box contains the text "Your City government has an obligation to serve you with integrity". The flyer explains the OMI's goal and mission, and provides contact information for filing a complaint. A yellow callout box at the bottom left encourages citizens to meet with OMI staff. The flyer also includes a list of three bullet points describing the OMI's process.

Our goal is to promote community confidence in city government by ensuring that all employees act professionally and in accordance with city policies and procedures. Our mission is to prevent future incidents by encouraging proper training and taking corrective action when training is ignored.

**File a Complaint**  
By phone: 412-255-2804  
By fax: 412-255-2952  
In person/by mail:  
414 Grant Street  
City County Building, Suite 901,  
Pittsburgh, PA 15219

Want to know more about OMI? We would be happy to assist a meeting of your organization to explain our process in person.

Or by calling 311

**OFFICE OF MUNICIPAL INVESTIGATIONS**

**Your City government has an obligation to serve you with integrity**

The City of Pittsburgh's Office of Municipal Investigations (OMI) investigates allegations of misconduct against all city employees, including any uniformed personnel.

- Our process begins when a civilian files a formal complaint against a City employee who they believe has engaged in misconduct.
- Our team of experienced investigators will gather documents, witness and/or employee statements and other evidence to determine whether misconduct has occurred or if City policy has been violated.
- Our findings are then forwarded to the appropriate Bureau Chief or Departmental Director, who will evaluate our findings and decide if disciplinary action is warranted (i.e. retraining, suspension, or termination).

In 2019, OMI's staff attended several community events, answering questions and providing information to residents in:

- Manchester
- Hill District
- Brighton Heights
- Point Breeze
- North Side

# Disclaimers

1. The delay in this 2019 Annual Report is attributed to the fact that many complaints filed in the last quarter of 2019 were coming due when City offices began teleworking due to COVID-19. Due to restrictions in interviewing, there then was a delay in completing those cases by the anticipated due date.
2. Still a few 2019 cases remain “open” as court dispositions are relevant; many of those court cases have been postponed.
3. Each complaint is assigned a unique case number and would address at least one allegation. The number of allegations routinely exceed the number of cases opened due to multiple allegations being reported against the same officer OR multiple officers being involved in the same incident.
4. Over time, new policies are developed which may result in similar allegations from previous years to be categorized as something different than in previous years.
5. Data from Zones may not be completely accurate as an officers may have transferred or was working a secondary employment details outside of their actual duty location.