

COVID-19 UPDATE

We are committed to provide continued services to our community during this difficult time. Our staff is divided between working remotely and in the office to limit the occupancy in the CCB building. We are all scheduled to work daily to ensure our operations are not interrupted. We ask for your patience as we manage all requests.

For Business Tax payments via mail, we ask that you allow us at least 45 days to process your payments, before you request any stop payments. Processing mail-in payments are taking longer than usual since this is a manual process for thousands of mail we receive daily.

CASHIER OFFICE WIDOW IS OPEN TO THE PUBLIC FROM MONDAY TO FRIDAY FROM 8:00 to 12:00.

Use the main phone line 412-255-2525 and group emails below, as this is the best way to ensure your inquiries are answer timely.

Additional information:

- Pay by drop box: Located on the CCB lobby at the cashier's office entrance (414 Grant Street)
- Pay Real Estate online: <https://magic.collectorsolutions.com/magic-ui/Login/pittsburgh>
- Pay via mail: 414 Grant Street, City-County Building/Finance Dept.
- Please reference our FAQs on our website: <https://pittsburghpa.gov/finance/tax-faqs>
- For inquires you can send an email to our group emails below based the type of request:
 - Business Tax questions: taxcompliance@pittsburghpa.gov
 - New Business Registration: registration@pittsburghpa.gov
 - Real Estate tax inquiries: realestatetaxinfo@pittsburghpa.gov