

THE ALLEGHENY COUNTY HOARDING RESOURCE GUIDE

The mission of the Hoarding Task Force of Allegheny County is to better understand the nature and extent of hoarding disorder, increase education and awareness and coordinate community resources in Allegheny County, so community services are better able to respond to individuals with a hoarding disorder.

Hoarding Resource Guide

Development of this resource guide was possible because of the tremendous efforts by members of the Hoarding Task Force of Allegheny County. This guide is intended to be a resource for service providers in our community to identify possible services that may aid in helping individuals with a hoarding disorder. There is no “silver bullet” to treating hoarding disorder and this guide certainly does not provide all the answers to treating and responding to a hoarding disorder. Helping individuals with a hoarding disorder requires a community response and no single agency or discipline can single-handedly mitigate hoarding on its own.

Organizing resources to respond to hoarding carries many challenges. This guide is the Task Force’s attempt to categorize available services into four primary groups –

- Counseling
- Environment
- Intervention
- Other Support

These categories were selected because in order for an individual with a hoarding disorder to be successful at improving their situation, they must have access to both counseling and clean-up (environmental) services. Without these services working in tandem, a successful resolution cannot be achieved. The Intervention category includes such things as municipalities, protective services, and first responders. However, it must be noted that intervention is not always appropriate, available or effective. For the best response, an individual with a hoarding disorder must be ready, willing and able to improve their situation. A final section containing other resources includes books, advocacy groups and national organizations that may have more information about a hoarding disorder.

Sincerely,

Members of the Hoarding Task Force of Allegheny County

The services in this resource guide are not guaranteed by the Hoarding Task Force of Allegheny County or any other entity. The Hoarding Task Force does not endorse any service listed and cannot guarantee availability, receipt and quality of any service listed. If you wish to be listed or removed from this resource guide, please contact Ryan.Hoy@alleghenycounty.us

Hoarding Resource Guide

Table of Contents

Section 1: Counseling

Behavioral Health Agencies	4
Behavioral Health Providers	7
Crisis services	8
Human Services/government agency	9
Insurance	10
Support groups	12

Section 2: Environmental

Cleaning services	14
Dumpster services	15
Housing services	16
Repair services	17

Section 3: Intervention

Animal services	18
Municipality/code enforcement	21
Protective services and public health	30

Section 4: Other Supports and Resources

Advocacy, financial and legal Support	32
Books and literature	34
National and online resources	35

Hoarding Resource Guide

Section 1: Counseling Services

Behavioral health agencies provide a wide-array of supports for individuals with mental illness.

Behavioral Health Agencies				
Organization	Telephone	Contact Information	Website	Other Information
Chartiers Center	412 -221-3302	437 Railroad Street Bridgeville, PA 15017	http://chartierscenter.org/	Treatment and Resource Coordination
Family Services of Western Pennsylvania	888-222-4200 fswp@fswp.org	Office location differs by service types being received.	http://fswp.org/about-us	Service coordination, outpatient mental health services, financial services (Way to work and SAA payee program), among other services.
Mercy Behavioral Health	877-637-2924	264 South 9th Street Pittsburgh, PA 15203	http://www.mercybehavioral.org/	Provides individual, family and group psychotherapy. Supportive counseling, crisis management and medication services, service coordination among other services. Website provides mental health resources. Please call the 24 hour telephone number for further information.

Hoarding Resource Guide

Behavioral Health Agencies				
Organization	Telephone	Contact Information	Website	Other Information
Milestone Centers, Inc.	412-243-3400	600 Ross Avenue Pittsburgh, PA 15221	http://milestonecentersinc.org/	<p>Treatment and Resource Coordination, including outpatient treatment.</p> <p>Please call the main number for more information about programs and services, including to schedule an appointment with Milestone’s In-take department.</p> <p>Multiple locations in Allegheny County and beyond.</p>
Mon Yough Community Services	412-675-6927	331 Shaw Avenue McKeesport, PA 15132	http://www.mycs.org/	<p>Treatment and resource coordination, including psychiatric rehabilitation services, service coordination, social rehabilitation, supported employment services and treatment.</p>
Staunton Clinic	412-749-7341	Multiple Locations	http://www.heritagevalley.org/pages/behavioral-health-facilities-staunton-clinic	<p>Request for services must go through Staunton Clinics Central In-take Department.</p> <p>Treatment and Resource Coordination, including mental health care, psychiatric, psychotherapy and case management.</p>

Hoarding Resource Guide

Behavioral Health Agencies				
Organization	Telephone	Contact Information	Website	Other Information
Turtle Creek Valley Community Services	412-351-0222	Multiple Locations – contact for further information.	http://tcv.net/	Clinical assessment, psychiatric evaluation, medication management, individual, group and family psychotherapy. Adult mental health outpatient programs, social rehab program, partial hospitalization
Western Psychiatric Institute	412-624-2100	3811 O'Hara Street Pittsburgh, PA 15213-2593	http://www.upmc.com/locations/hospitals/western-psychiatric/Pages/default.aspx	Provides a wide-range of behavioral health services, including intensive and routine outpatient care, including mental health assessment and treatment among other services.
Community Human Services Hoarding Disorder Program	412-246-1640	2525 Liberty Avenue, Pittsburgh, PA 15222	http://www.chscorp.org/hoarding	Work on-on-one with individuals with hoarding disorder to help them process their items, including developing the skills needed to maintain their living space.

Hoarding Resource Guide

This section lists providers that have identified as working with individuals with a hoarding disorder.

Behavioral Health Providers				
Provider	Telephone	Contact Information	Website	Other Information
Lisel Virkler, LCSW	412-337-4798	901 Western Avenue Pittsburgh, PA 15233	No website available	<ul style="list-style-type: none"> Adults OC Spectrum Disorders Trichotillomania Hoarding Exposure Response Prevention Sliding Scale Family consultation

Hoarding Resource Guide

Services that offer immediate, short-term help to individuals who experience an event that produces emotional, mental, physical, and behavioral distress or problems.

Crisis Services				
Organization	Telephone	Contact Information	Website	Other Information
Allegheny County Peer Support Warm Line Service	866-661-9276	No Address Available	http://www.peer-support.org/	<p>10:00am – Midnight daily.</p> <p>Telephone support specialists trained to actively listen to their peers, empathize with their concerns and empower individuals to choose their path to wellness and recovery</p> <p>The warmline is not a crisis hotline.</p>
Re:solve Crisis Center	888-796-8226	333 North Braddock Ave. Pittsburgh, PA 15208	http://www.upmc.com/Services/behavioral-health/Pages/resolve-crisis-network.aspx	Voluntary mental health crisis services for Allegheny County, with the primary goal of encouraging people to self-define their situation, then help make a connection with the appropriate community resources and services.
Western Psychiatric Institute	412-624-1000 877-624-4100	3811 O'Hara Street Pittsburgh, PA 15213-2593	http://www.upmc.com/locations/hospitals/western-psychiatric/Pages/default.aspx	24-hour emergency walk-in therapy and crisis intervention. Provides additional services in addition to emergency mental health services.

Hoarding Resource Guide

Government Services with the objective of meeting human needs through an interdisciplinary knowledge base, focusing on prevention as well as remediation of problems, and maintaining a commitment to improving the overall quality of life of service populations.

Human Services Government Agency

Organization	Telephone	Contact Information	Website	Other Information
311 (City of Pittsburgh)	3-1-1	No address available	http://pittsburghpa.gov/311/fo rm	Access to City of Pittsburgh services, including code enforcement and ADA coordinator.
Allegheny Link	866-730-2368	One Smithfield Street, 2nd floor, Pittsburgh 15222	http://www.alleghenylink.org/	Referral and linkages to services for individuals with a disability, homeless or senior citizens.
Area Agency on Aging senior line	412-350-5460 800-344-4319	2100 Wharton Street, 2 nd Floor Pittsburgh, PA 15203	http://www.alleghenycounty.us/Human-Services/About/Contact/SeniorLine.aspx	Walk-ins Welcome: Weekdays, 8:30 am to 4:30 pm Provide resource and service referrals. This is the first step to take for assessment for services with AAA.
Department of Human Services – Office of Behavioral Health	412-350-4457	One Smithfield Street Pittsburgh, PA 15222	http://www.alleghenycounty.us/Human-Services/Programs-Services/Disabilities/Mental-Health/Services-For-Adults.aspx	Referral to service agencies.

Hoarding Resource Guide

It is important a client contacts their insurance company if they are seeking behavioral healthcare, so they know if their plan covers behavioral health treatment. Keep in mind that insurance does not cover the cost of cleanup service.

Insurance and Individual Assistance

Organization	Telephone	Contact Information	Website	Other Information
Allegheny County Assistance Office	Phone: 412-565-2146	Allegheny County Assistance Office Headquarters Piatt Place 301 5th Avenue, Suite 470 Pittsburgh, PA 15222	https://www.compass.state.pa.us/Compass.Web/public/cm/home	Individuals and families who qualify, based on household income as compared to the Federal Poverty Income Guidelines, may apply for a variety of services provided by the Pa. Department of Human Services by visiting a local County Assistance Office, by calling and asking for an application to be sent to you in the mail, or online.
	Phone: 724-339-6800	Alle-Kiski District 909 Industrial Blvd New Kensington, PA 15068-0132		
	Phone: 412-565-2652	Liberty District 332 5th Avenue, Suite 300 Pittsburgh, PA 15222		
	Phone: 412-565-7755	Three Rivers District Warner Center 332 Fifth Avenue, 2nd Floor Pittsburgh, PA 15222		

Insurance and Individual Assistance

Organization	Telephone	Contact Information	Website	Other Information
	Phone: 412-664-6800 or 6801 Phone: 412-565-2232 Phone: 412-645-7400 or 7401	<p>Southeast District 220 Sixth Street McKeesport, PA 15132-2720</p> <p>Southern District 332 Fifth Avenue, Suite 230 Pittsburgh, PA 15222</p> <p>Greater Pittsburgh East District 5947 Penn Avenue Pittsburgh, PA 15206-3844</p>		
Community Care Behavioral Health	800-553-7499	Community Care Behavioral Health Organization Suite 1300 339 Sixth Ave. Pittsburgh, PA 15222	http://www.ccbh.com/	Individuals on Medical Assistance (HealthChoices) may contact Community Care Behavior Health to get more information about coverage and referrals.

Hoarding Resource Guide

A group of people share common experiences and/or concerns who provide each other with encouragement and support

Support Groups				
Organization	Telephone	Contact Information	Web Address	Other Information
Clutterers Anonymous	866-402-6685	Clutterers Anonymous P.O Box 91412 Los Angeles, California 90009	https://clutterersanonymous.org	Meeting directory available online, as well as resources for phone meetings. Provides hoarding related support resources, including tools for recovery, 12 steps and 12 traditions.
Hoarding Cleanup Help	No Telephone Number Available	No Address Available	http://hoardingcleanup.com/hoarding_support_group	Online Hoarding Support Group Anonymous and is open to hoarders, family members of hoarders, therapists and anyone else that works with hoarders. Meeting time: Sunday Nights at 8:00pm Tuesday Nights at 5:00pm
OCD Support Group	Contact Pete 412-352-3618	Jefferson Regional Medical Center 565 Coal Valley Road James Bibro Pavilion Homestead-Baldwin Room - 2nd Floor	http://www.ocfwp.org/support_groups1.html	Provides group support for those with obsessive-compulsive disorder. Every Thursday from 7:00 to 8:30 PM <i>Information retrieved from OCD foundation of SWPA</i>

Hoarding Resource Guide

<p>Pittsburgh Clutterers Anonymous</p>	<p>No telephone number available</p>	<p>CC Mellor Memorial Library (Edgewood Branch) 1 Pennwood Avenue</p>	<p>https://clutterersanonymous.org/</p>	<p>Support group for individuals who clutter. Provides an opportunity to meet with others, experience and share.</p> <p>Mondays 6:30 p.m.</p>
<p>The Declutter and Organizational Group</p>	<p>No telephone number available</p>	<p>Community Human Services 2525 Liberty Avenue Pittsburgh, PA 15222</p>		<p>First Wednesday of every month from 10:30 – 12:00pm.</p> <p>Provides support for individuals with clutter and disorganization.</p>
<p>The Pittsburgh Obsessive-Compulsive Disorder Support & G.O.A.L. Group</p>	<p>Adele Maher 412-915-0097</p>	<p>Haber Hall 311 Siebert Road (off McKnight Road)</p>	<p>http://www.ocfwpa.org/support_groups1.html</p>	<p>2nd and 4th Thursday of each month at 7 p.m.</p> <p><i>Information retrieved from OCD foundation of SWPA</i></p>

Hoarding Resource Guide

Section 2: Environmental Services

Provide an array of cleaning service, from organization to deep clean.

Cleaning Services and Assistance

Organization	Telephone	Contact Information	Web Address	Other Information
D.A.S.H. Bio-Recovery, LLC	724-926-8724	dash.911@verizon.net	www.hoardingpittsburgh.com	Hoarding and Property Clean-out
Address our Mess	855-676-7848	info@addressourmess.com	https://www.clutterhoardingcleanup.com/hoarding-clean-up/	Hoarding cleanup services, including case manager during clean out process.
Service Master of Pittsburgh	412-826-1010	745 Allegheny Ave Oakmont, PA 15139	http://www.servicemasterofgreaterpgh.com/	Residential cleaning, hoarding cleanup, deep clean services, including family, aftercare follow-up
Steri-Clean	724-516-4000 rcline@steri-clean.com	2750 Constitution Blvd. Beaver Falls, PA 15010	http://hoardingcleanup.com/steri_clean_pittsburgh	Provides clean-out, biohazard cleaning and deep clean services. Free estimates

Hoarding Resource Guide

Companies that offer drop off and pick up of dumpsters. There is typically a flat fee for rental and additional charges depending on weight of debris thrown away. Call individuals for pricing estimates.

Dumpster Services				
Organization	Telephone	Contact Information	Web Address	Other Information
Budget Dumpster Rental	412-872-2297	918 Wilhelm St. Pittsburgh, Pennsylvania 15220	http://www.budgetdumpster.com/pittsburgh-pa-dumpster-rental-pennsylvania.php	Provides drop off and removal services for home clean out. Varying prices and size.
Michael Brothers Hauling & Recycling	412-835-6428	P.O Box 157 Bethel Park, PA 15102	http://michaelbrothershauling.com/about.php	Drop off and removal, varying prices and sizes depending on need.
Pittsburgh Roll Off Services	412-431-1832 rolloffpricing@pittsburghrolloff.com	1200 Saw Mill Run Blvd, Pittsburgh, PA 15220	http://pittsburghrolloff.com/guidelines/guidelines.html	Drop off and removal, varying prices and sizes depending on need.

Hoarding Resource Guide

Assist with procurement of housing, financial assistance, and legal advocacy to individuals who are having issues revolving around their housing situation.

Housing				
Organization	Telephone	Contact Information	Web Address	Other Information
Allegheny County Housing Authority	412-335-2189	625 Stanwix Street. 12th Floor Pittsburgh, PA 15222	http://www.achsng.com/application.asp	Services for landlords and tenants under the Allegheny County Housing Authority.
Allegheny Link	866-730-2368	One Smithfield St. Pittsburgh, PA 15222	http://www.county.allegheny.pa.us/Human-Services/About/Contact/Allegheny-Link.aspx	Provides information for individuals with disabilities and/or senior citizens.
City of McKeesport Housing Authority	412-673-6942	2901 Brownlee Avenue McKeesport, PA	http://www.mckha.org/	Services with landlords and tenants under the McKeesport Housing Authority
Fair Housing Partnership of Pittsburgh	412-391-2535	2840 Liberty Avenue, Suite #205 Pittsburgh PA, 15222	http://www.pittsburghfairhousing.org/	Legal help for hoarding and how it relates to fair housing
Housing Authority of the City of Pittsburgh (HACP)	412-456-5000	200 Ross Street Pittsburgh, PA 15219	http://www.hacp.org/contact/general-contact-info	Services for landlords and tenants under the Housing Authority of the City of Pittsburgh.

Hoarding Resource Guide

Assists with restoring and/or making modifications to an individual's residential environment.

Home Improvement & Repair Services

Organization	Telephone	Contact Information	Web Address	Other Information
Habitat for Humanity of Greater Pittsburgh	412-351-0512	212 Yost blvd, suite A, Braddock PA 15221	http://www.pittsburghhabitat.org/	Veteran builds program Brush with kindness (moderate exterior repairs), Critical Home Repair (provides affordable rehabilitation work)
Nazareth Housing Services Senior Homeowner Assistance Program (SHAP)	412-931-3510 ext. 6510	301 Nazareth Way, Pittsburgh, PA 15229	http://chfmanor.org/housingservices.php	Safety Checks for Allegheny County residents who are 60+ or disabled, income restrictions apply

Hoarding Resource Guide

Section 3: Intervention

The resources below may be able to help with animal hoarding cases or when an animal may need to be sheltered.

Animal Services				
Organization	Telephone	Contact Information	Web Address	Other Information
Ferree Kennels	412-672-6699	1706 Wesley St Mckeesport, PA 15132		Covers: Baldwin, Braddock, Clairton City, Dravosburg, Duquesne, East McKeesport, Elizabeth Boro, Elizabeth Twp, Forward Twp, Glassport, Homestead Boro, Jefferson Boro, Liberty Boro, Lincoln Boro, North Huntingdon, North Versailles Twp, Pleasant Hills Boro, Portvue Boro, South Versailles, Versailles Boro, West Elizabeth Boro, West Homestead Boro, West Mifflin, Whitaker, White Oak
Hoffman Kennels	724-468-5505	285 Cloverleaf Dr. Delmont, PA 15626		Covers: Cheswick Boro, Oakmont Boro, Penn Hills, Plum Boro, Forest Hills Boro, Frazer Twp, Springdale

Hoarding Resource Guide

Animal Services				
Organization	Telephone	Contact Information	Web Address	Other Information
				Boro, Harmar Twp, Tarentum, Harrison Twp, Fawn Twp, Indiana Twp, Verona Boro, Wilkins Twp, Wilmerding Boro
Monroeville Animal Control	412-856-3355	Covers: Monroeville	http://www.monroeville.pa.us/AnimalControl.htm	Resource to help animals who are the victims of animal hoarding
Pittsburgh Animal Control	412-255-2036	Covers: City of Pittsburgh	http://pittsburghpa.gov/animalcontrol/	Resource to help animals who are the victims of animal hoarding in Pittsburgh
Triangle Pet Control	412-771-7387	441 Robb St. McKees Rocks, PA 15136		Covers: Aleppo Twp, Moon Twp, Aspinwall, Mount Oliver, Munhall, Baldwin, Neville, Bell Acres, North Braddock, Bethel Park, North Fayette Twp, Blawnox, O'Hara Twp, Braddock Hills, Oakdale, Brentwood, Ohio Twp, Bridgeville, Carnegie, Pennsbury Village, Chalfont, Pine Twp, Churchill, Pitcairn, Collier Twp, Rankin Boro, Coraopolis, Reserve Twp, Crafton, Richland Twp, Rosslyn Farms, Robinson Twp, Edgeworth, Sewickley Heights, Emsworth, Shaler

Hoarding Resource Guide

Animal Services				
Organization	Telephone	Contact Information	Web Address	Other Information
				Twp, Etna, Sharpsburg, Finley Twp, South Fayette Twp, Franklin Park, South Park, Hampton Twp, Stowe Twp, Hanover Twp, Swissvale, Hopewell Twp, Thornburg, Ingram, Turtle Creek, Kennedy Twp, Leetsdale, West View, McCandless Twp, Wilksburg, McKees Rocks, Millvale
Upper St. Clair Animal Control	412-833-1113	Covers: Castle Shannon, Dormont, Greentree, Mt. Lebanon, Scott Twp, Upper St. Clair, Whitehall	http://www.twpusc.org/police/animal-control	Resource to help animals who are the victims of animal hoarding
West Deer Township Animal Control	724-224-5291	Covers: West Deer Township	http://www.westdeertownship.com/code-enforcement-zoning-animal-control/	Resource to help animals who are the victims of animal hoarding

Hoarding Resource Guide

Listed below are municipalities located in Allegheny County. If you have questions that your municipality may be able to help with, please use the list below. Please note that municipalities and code enforcement may not be equipped to respond to hoarding situations.

Municipality and Code Enforcement

Municipality	Telephone	Contact Information	Web Address	Other Information
Borough of Aspinwall	412-781-0213	Commercial Ave Aspinwall, PA 15215	http://www.aspinwallpa.com/contact	M-F 8:30am-4:30pm
Borough of Baldwin	412-882-9600 Code enforcement extension: x264	3344 Churchview Avenue Pittsburgh, PA 15227	http://www.baldwinborough.org/167/Code-EnforcementProperty-Maintenance	
Borough of Bellevue	412-766-6164 Code enforcement: 412-766-7453	537 Bayne Avenue Pittsburgh, PA 15202	http://www.bellevuepa.org/code-enforcement	M-F 8:00am-4:00pm Tu 8:00am-7:00pm
Municipality of Bethel Park	412-831-6800 Code Enforcement extensions: x133 or 135	5100 West Library Avenue, Bethel Park, PA 15102	http://bethelpark.net/	M-F 8:00am-4:30pm

Hoarding Resource Guide

Municipality and Code Enforcement

Municipality	Telephone	Contact Information	Web Address	Other Information
Borough of Braddock	412-271-1018	415 Sixth Street Braddock, PA 151040	http://www.braddockborough.com/	
Borough of Bridgeville	412-221-6012	425 Bower Hill Road Bridgeville, PA 15017	http://bridgevilleboro.com/	
Borough of Castle Shannon	412-885-9200	3310 McRoberts Road, Castle Shannon, PA 15234	http://borough.castle-shannon.pa.us/	M-F 8:30am-4:00pm
Borough of Churchill	412-241-7113 Code Enforcement: 412-372-3831	2300 William Penn Highway Pittsburgh, PA 15235	http://www.churchillborough.com/	M-F 8:00am-4:30pm
Borough of Clairton	412-233-8113 Code Enforcement Extension: x.4	551 Ravensburg Blvd, Clairton, PA 15025	http://cityofclairton.com/	M-F 9:00am-5:00pm
Collier Township	412-279-2525	2418 Hilltop Road Presto, PA 15142	http://www.colliertownship.net/	M-F 8:00am-4:30pm

Hoarding Resource Guide

Municipality and Code Enforcement

Municipality	Telephone	Contact Information	Web Address	Other Information
Borough of Coraopolis	412-264-3002	1012 Fifth Avenue Coraopolis, PA 15108	http://coraopolispa.com/	
Borough of Crafton	412-921-0752	100 Stotz Avenue Pittsburgh PA 15205	http://crafton.org/	
Borough of Dormont	412-561-8900	1444 Hillsdale Avenue Suite # 10 Pittsburgh, PA 15216	http://www.boro.dormont.pa.us/	
City of Duquesne	412-466-4746 CODE ENFORCEMENT 412-469-1166	12 South Second Street Duquesne, PA 15110	http://www.duquesnepa.us/	
Borough of East Mckeesport	412-824-2531	907 Florence Ave. East Mckeesport, PA 15035		M-F 7:00am-3:00pm
East Pittsburgh Borough	412-823-7124 Code Enforcement: 412-824-0447	813 Linden Avenue East Pittsburgh, PA 15112	http://eastdeertownship.org/	

Hoarding Resource Guide

Municipality and Code Enforcement

Municipality	Telephone	Contact Information	Web Address	Other Information
Edgewood Borough	412-242-4824	2 Race Street Edgewood, PA 15218	http://www.edgewood.pgh.pa.us/	M-F 8:00am-5:00pm
Edgeworth Borough	412-741-2866	301 Beaver Rd, Sewickley, PA 15143	http://edgeworthborough.org/	M-F 9:00am-5:00pm
Green Tree Borough	412-921-1110	10 West Manilla Avenue Pittsburgh, PA 15220	http://www.greentreeboro.com/	M-F 8:00am-4:00pm
Hampton Township	412-486-0400	3101 McCully Road Allison Park, PA 15101	http://hampton-pa.org/	M-F 8:00am-5:00pm
Harmar Township	724-274-4550	701 Freeport Road, Cheswick, PA 15024	http://www.harmartownship-pa.gov/	M-F 8:30am-4:30pm
Homestead Borough	412-461-1340	221 East Seventh Ave Homestead, PA 15120	http://www.homesteadborough.com/	

Hoarding Resource Guide

Municipality and Code Enforcement

Municipality	Telephone	Contact Information	Web Address	Other Information
Township of Indiana	412-767-5333	3710 Saxonburg Blvd. Pittsburgh , PA 15238-1068		M-F 8:30am-4:30pm
Kilbuck Township	412-761-3945	343 Eicher Road Kilbuck Township, 15237	http://www.kilbucktownship.org/	
Borough of Millvale	412-821-2777	501 Lincoln Ave. Millvale, PA 15209	http://www.millvalepa.com/	
Municipality of Monroeville	412-856-1000 Code Enforcement: 412-856-3338	2700 Monroeville Blvd. Monroeville, PA 15146	http://www.monroeville.pa.us/	M-F 8:00am-4:30pm
Moon Township	412-262-1700	1000 Beaver Grade Road Moon Township, PA 15108	http://www.moontwp.com /communitydevelopment.html	
Municipality of Mt. Lebanon	412-343-3400 Code Enforcement: 412-343-3408	710 Washington Rd. Pittsburgh, PA 15228-2018	http://mtlebanon.org/465/Health-and-Safety	M-F 8:30am-5:00pm

Hoarding Resource Guide

Municipality and Code Enforcement

Municipality	Telephone	Contact Information	Web Address	Other Information
Borough of Mt. Oliver	412-431-8107 Code Enforcement Extension: x. 102	150 Brownsville Road Pittsburgh, PA 15210	http://www.mountoliver.us/	
Borough of Munhall	412-464-7310 Code Enforcement: 412-464-7319	1900 West Street Munhall, PA 15120	http://www.munhallpa.us/	M-F 8:30am-4:30pm
North Braddock Borough	412-271-1306 Code Enforcement 412-271-0832	600 Anderson Street, North Braddock, PA 15104	http://www.northbraddockborough.com/building-codes/	M-F 7:00am-3:00pm
O'Hara Township	412-782-1400	325 Fox Chapel Road Pittsburgh, PA 15238	http://www.ohara.pa.us/	M-F 8:30am-4:30pm
Ohio Township	412-364-6321 Code Enforcement: 412-366-1174	1719 Roosevelt Road Pittsburgh, PA 15237	http://www.ohiotwp.org/	
Municipality of Penn Hills	412 795-3500 Code Enforcement: 412-798-2133	12245 Frankstown Road, Penn Hills, PA 15235-3494	http://pennhills.org/municipal-code-enforcement-department/	M-F 8:00am-4:00pm

Hoarding Resource Guide

Municipality and Code Enforcement

Municipality	Telephone	Contact Information	Web Address	Other Information
Borough of Pitcairn	412-372-6500 Code Enforcement: 412-298-9367	582 Sixth Street Pitcairn, PA 15140	http://www.pitcairnborough.us	
City of Pittsburgh	311	414 Grant Street, Pittsburgh, PA, 15201	http://pittsburghpa.gov/pli/violations	M-F 7:00am-7:00pm
Borough of Pleasant Hills	412-655-3300 Code Enforcement: 412-655-5034	410 E. Bruceton Road, Pittsburgh, PA 15236	http://www.pleasanthillspa.com/	
Borough of Plum	412-795-6800 Code Enforcement Extension: x. 4503	4575 New Texas Road, Pittsburgh, PA 15239	http://www.plumboro.com/planningzoningcode-enforcement	M-TH 8:00am-5:00pm, F 8:00am-4:00pm

Hoarding Resource Guide

Municipality and Code Enforcement

Municipality	Telephone	Contact Information	Web Address	Other Information
Borough of Rankin	412-271-1027 Code Enforcement: 412-271-7619	320 Hawkins ave Rankin, Pa 15104	http://rankinborough.com/	
Ross Township	412-931-7055	1000 Ross Municipal Drive Pittsburgh, PA 15237	http://www.ross.pa.us/departments/code-enforcement	M-F 8:00am-4:30pm
Scott Township	412-276-5300 Code Enforcement Extension: 252	301 Lindsay Rd Scott Township, PA 15106	http://scott-twp.com/	M-F 8:00am-5:00pm
South Park Township	412-831-7000	2675 Brownsville Road South Park, PA 15129	http://www.southparktwp.com/	
Stowe Township	412-331-4050	555 Broadway Ave, McKees Rocks, PA 15136	https://stowetwp.com/	M-F 9:00am-5:00pm

Hoarding Resource Guide

Municipality and Code Enforcement

Municipality	Telephone	Contact Information	Web Address	Other Information
Borough of Tarentum	724-224-1818	318 Second Avenue Tarentum, PA 15084	http://www.tarentumboro.com/	
Borough of Trafford	412-372-7652	414 BRINTON AVE, TRAFFORD, PA 15085	http://www.traffordborough.com/	
West Deer Township	724-265-3680	109 East Union Road Cheswick, PA 15024	http://www.westdeertownship.com/code-enforcement-zoning-animal-control/	
Borough of West Mifflin	412-466-8170	1020 Lebanon Road, West Mifflin, Pa 15122	http://westmifflinborough.com/	
Borough of Whitehall	412-884-0505	100 Borough Park Drive Pittsburgh, PA 15236	http://www.whitehallboro.org/bo-rough-pages/planning-zoning.html	
Wilkins Township	412-824-6650	110 Peffer Road Turtle Creek, PA 15145	http://wilkinstownship.com/	

Hoarding Resource Guide

Protective services include children, vulnerable and older adults who are at risk, are or may be of neglect, abuse and/or exploitation. If you suspect a child, older and/or vulnerable adult is victim of neglect, abuse and/or exploitation contact protective services.

Protective Services and Public Health				
Organization	Telephone	Contact Information	Web Address	Other Information
Adult Protective Services	Hotline 1-800-490-8505 Information 1-717-736-7116	No local address of note	http://www.dhs.pa.gov/citizens/reportabuse/dhsadultprotectiveservices/	Act 70 of 2010, provides protective services to adults between the ages of 18 and 59 years of age, who have a physical or mental impairment that substantially limits one or more life activities.
Allegheny County Health Department	412-687-2243	542 Fourth Avenue Pittsburgh, PA 14219	http://www.achd.net/mainstart.html	Health code enforcement and determination. Exterior property overflow and/or exterior pest infestation.
Pennsylvania State Department of Human Services, ChildLine and Abuse Registry	1-800-932-0313	See Allegheny County CYF for local in-take office address and contact information.	http://www.dhs.pa.gov/provider/childwelfareservices/childlineandabuseregistry/	Report suspected child abuse to PA state Child Line.

Hoarding Resource Guide

Protective Services and Public Health				
Organization	Telephone	Contact Information	Web Address	Other Information
Older Adult Protective Services	412-350-6905 1-800-344-4319	Birmingham Towers 2100 Wharton Street, Second floor Pittsburgh, PA 15203	http://www.aging.pa.gov/aging-services/Pages/Protective-Services.aspx	Report abuse, neglect (including self-neglect), abandonment and financial exploitation of individuals 60 years of age or older. Hoarding disorder may constitute self-neglect.
Allegheny County Office of Children, Youth and Families	412-473-2000 (CYF Intake)	In-take Office 400 N. Lexington Street Pittsburgh (Point Breeze), PA 15208	http://www.alleghenycounty.us/Human-Services/About/Offices/Children,-Youth-and-Families.aspx	Report suspected child abuse to Allegheny County Office of Children, Youth and Family (CYF)

Hoarding Resource Guide

Section 4: Other Resources and Support

This section provides information related to legal support and advocacy, including credit counseling agencies. Additionally, some national resources are listed to help increase knowledge related to hoarding

Advocacy, Financial and Legal Support

Organization	Telephone	Contact Information and E-mail	Web Address	Other Information
Advantage Credit Counseling	866-699-2227	2403 Sidney St. Suite 400 Pittsburgh, PA 15203 info@advantageccs.org	http://www.advantageccs.org/pa-home	Debt Management Plans and other financial resources. May be able to help someone with a hoarding disorder improve their financial situation
City of Pittsburgh ADA office	412-255-2102	City of Pittsburgh 200 Ross Street - 4th Floor Pittsburgh, PA 15219	http://www.pittsburghpa.gov/dcp/ada	Provides advocacy for individuals under the Americans with Disabilities Act (ADA). Reasonable accommodations and working with landlords.
Fair Housing Partnership of Pittsburgh	412-391-2535	2840 Liberty Avenue Suite #205 Pittsburgh PA, 15222	http://www.pittsburghfairhousing.org/	Legal help for hoarding and how it relates to fair housing

Hoarding Resource Guide

<p>Christian Legal Aid of Pittsburgh</p>	<p>412-622-0232 info@clapittsburgh.org</p>	<p>134 N. Dithridge St. Pittsburgh, PA 15213</p>	<p>http://www.clapittsburgh.org/Locations.htm</p>	<p>250% or below federal poverty guidelines</p> <p>Please see website for client information</p> <p>Free legal aid clinics locations.</p> <p>East Liberty at Northway Christian Community Church First and third Thursday of each month.</p> <p>North Side at Allegheny Center Alliance Church. Every Monday</p>
<p>Neighborhood legal services</p>	<p>866-761-6572</p>	<p>928 Penn Ave, Pittsburgh, PA 15222</p>	<p>https://nlsa.us/</p>	<p>Neighborhood Legal Services may provide direct representation, advice, assistance in self-representation, brief service/limited legal assistance or referral to a private attorney (including free and reduced-fee).</p> <p>Provide community education on legal topics</p>
<p>National Alliance of Mental Illness (NAMI)</p>	<p>412-366-3788 1-888-264-7972 info@namiswpa.org</p>	<p>105 Braunlich Drive McKnight Plaza, Suite 200 Pittsburgh, PA 15237</p>	<p>http://www.namiswpa.org/</p>	<p>Mental health resources, education and advocacy.</p> <p>Offers a variety of mental health support groups.</p>

Hoarding Resource Guide

This section provides literature based resources related to hoarding. These books may be available at your local library or for purchase through a bookseller.

Books and Literature

Books and Literature	
Author	Title
Randy Frost	The Oxford Handbook of Hoarding and Acquiring
	Stuff: Compulsive Hoarding and the Meaning of Things
	Cognitive Approaches to Obsessions and Compulsions: Theory, Assessment and Treatment
	Buried in Treasures: Help for Compulsive Acquiring, Saving and Hoarding
Jerome Bubrick, Fugen Neziroglu, & Jose Yaryura-Tobias	Overcoming Compulsive Hoarding: Why You Save and How You Can Stop
Robin Zasio	The Hoarder in You: How to Live a Happier, Healthier, Uncluttered Life
Michael A. Tompkins & Tamara L. Hartl	Digging Out: Helping Your Loved One Manage Clutter, Hoarding, and Compulsive Acquiring
Fugen Neziroglu & Katharine Donnelly	Children of Hoarders: How to Minimize Conflict, Reduce the Clutter, and Improve Your Relationship

Hoarding Resource Guide

This section provides a list of websites with information and resources about hoarding disorder.

Online National Resources

Organization	Web Address	Other Information
Children of Hoarders	http://childrenofhoarders.com/wordpress/	National Organization that works to raise awareness of the impact of hoarding on children, provide educational materials and programs for children of hoarders, families and the community, increase access to practical support and build key relationship with clinicians and key professions related to hoarding.
Institute for Challenging Disorganization	http://challengingdisorganization.org/	National organization that provide hoarding teleclasses, for professionals and individuals with hoarding disorder. Provides available hoarding resources and helpful articles related to hoarding.
International OCD Foundation	https://hoarding.iocdf.org/	Provides hoarding information about hoarding disorder, including a searchable database of hoarding providers.
National Alliance on Mental Illness (NAMI)	http://www.nami.org/	National Organization with regional chapters that advocate for individuals with mental illness.
National Association of Professional Organizers (NAPO)	http://www.napo.net/	Resource to help with disorganization and hoarding, including a searchable database to find professional organizers.