PGH CITY SERVICES

The Pittsburgh Commission on Human Relations (CHR) investigates complaints of alleged discrimination in employment, housing, and public accommodations within the City of Pittsburgh. CHR is tasked with investigating civil rights violations and any conditions having an adverse effect on intergroup relations in the city. In addition, CHR conducts community education and other outreach programs for schools, community groups, businesses, professional organizations and City departments in order to promote equal rights and opportunities for all who work, live or visit our city. For over 50 years, CHR has successfully resolved issues of unfair and discriminatory practices faced by Pittsburgh residents. If you believe that you have been discriminated against by an employer, housing provider, or public service within the City of Pittsburgh, please contact us at [human.relations@pittsburghpa.gov](mailto:human.relations@pittsburghpa.gov)

The 311 system was designed to provide an easy-to-remember number for help with any non-emergency City of Pittsburgh concerns or questions.

911
The 911 system was designed to provide a universal, easy-to-remember number for people to reach police, fire or emergency medical assistance from any phone in any location, without having to look up specific phone numbers.

211 [http://pa211sw.org](http://pa211sw.org)
PA 2-1-1 Southwest is part of the national 2-1-1 Call Centers initiative that seeks to provide an easy-to-remember telephone number and web resource for finding health and human services— for everyday needs and in crisis situations.

Welcoming Pittsburgh is an immigrant and Latino integration strategy launched by Mayor William Peduto in 2014. It includes resources on citizenship, housing, economic development, storytelling, and community groups.

COMMUNITY

Barrio Latino (WRCT)
Barrio Latino is a weekly, one-hour, Spanish- language, community radio broadcast on WRCT 88.3 FM, on Thursday evenings from 6-7 PM, devoted to sharing news of Latin America and U.S. Latinos, community affairs and events, music, and local and visiting Hispanic talent with the greater Pittsburgh audience.

Calle Pittsburgh (WRCT)
Calle is a weekly, one-hour, Spanish- language, community radio broadcast on WRCT 88.3 FM that brings visibility to contributions from the Latin American community to the prosperity of the Pittsburgh area, and addresses issues of regional development.
**ISAC Program** [http://isacpittsburgh.org](http://isacpittsburgh.org)
ISAC is a six-agency partnership with the goal of connecting immigrants living in Allegheny County to existing services, programs, and communities, strengthen Pittsburgh’s ethnic communities and educate Allegheny County service providers about immigrants in the region, their needs and rights regarding culturally and linguistically appropriate services.

**Casa San Jose** [https://casasanjose.org](https://casasanjose.org)
Casa San Jose is a community resource center that advocates for and empowers Latinos by promoting integration and self-sufficiency through social services, legal resources, and event programming.

**Latino Community Center** [http://www.latinocommunitycenter.org](http://www.latinocommunitycenter.org)
The Latino Community Center supports programming in Mooncrest, Beechview, and Downtown Pittsburgh and provides information and resources for college readiness, community engagement, networking, and advocacy. Their Welcome Hub is located right in the heart of the Cultural District in Downtown Pittsburgh.

**LACU** [http://www.lacunet.org](http://www.lacunet.org)
LACU is a platform for Latinos community members to increase their visibility and promote Latino culture in the region. They support events across Pittsburgh to overcome cultural barriers by improving the communication and understanding between the Latin American community and other communities in the area.

**Vibrant Pittsburgh** [http://vibrantpittsburgh.org/](http://vibrantpittsburgh.org/)
Vibrant Pittsburgh’s mission is embrace inclusion, ensure the Pittsburgh region’s growth by attracting, retaining and elevating a diversity of talent and promote the region nationally and internationally as a diverse, welcoming region of opportunities. Their website includes a database of open positions at several organizations throughout the city.

**COESA: Brazilian Association** [www.facebook.com/CoesaBrazilianAssociation](http://www.facebook.com/CoesaBrazilianAssociation)
A non-profit organization supporting the needs of Brazilians in Western Pennsylvania and promoting Brazilian culture.

**CLAS: Center for Latin American Studies** [www.ucis.pitt.edu/clas/](http://www.ucis.pitt.edu/clas/)
As a National Resource Center on Latin America, CLAS’ Outreach Program plays a pivotal role in sharing information and expertise on Latin America to educators both at the college/university level and kindergarten through secondary (K-12) level, the professional community, and general public as part of its Educational Public Service (Outreach) mission.

**Latino Family Center** [https://www.facebook.com/AIULatinoFamilyCenter/](https://www.facebook.com/AIULatinoFamilyCenter/)
The Latino Family Center provides Latino families with the resources and support they need to raise healthy and happy children. We focus on families with children ages 0-5 and provide parent education, child development, and goal planning in the family's home and at the center. 
809 Bingham Street 1st floor 
Pittsburgh, PA 15203 412-325-8111
Other lists of community groups and resources:
http://www.lacunet.org/latinos
http://vibrantpittsburgh.org/Module/Resource/WelcomeResourcesList

SMALL BUSINESS RESOURCES

SMBD @Duquesne https://www.sbdc.duq.edu/pie
The Duquesne University Small Business Development Center (SBDC) offers no-cost, confidential consulting services and training workshops for small businesses and those who are thinking of starting a business in southwestern Pennsylvania. SBDC houses the Program to Assist Immigrant Entrepreneurs (PIE) which aims to provide management and technical consulting assistance and training to immigrant entrepreneurs interested in starting or growing a business.

The Pittsburgh Hispanic Development Corporation
https://www.facebook.com/pg/pittsburghhispanicdevcorp/about/?ref=page_internal
The PHDC is a community development corporation dedicated to increasing Hispanic population and investment in the Pittsburgh metropolitan area.

The Pittsburgh Metropolitan Area Hispanic Chamber of Commerce http://pmahcc.org
The Pittsburgh Metropolitan Area Hispanic Chamber of Commerce (PMAHCC) is the principal regional advocate for the Hispanic business community’s civic and economic interests and provides regional business opportunities for economic development. They provide networking opportunities, educational resources, and assistance for Hispanic business owners and professionals.

Launch PGH http://launchpgh.com
LaunchPGH is an online portal connecting entrepreneurs with opportunities in Pittsburgh. Created by the Urban Redevelopment Authority and PowerUp Pittsburgh, LaunchPGH connects businesses and entrepreneurs with the city’s investors, business development organizations, and grassroots groups from the startup community.

FAMILY

Freeburgh http://www.freeburgh.com
FreeBurgh is a news curator for free events, food, and more around Pittsburgh.

Kidsburgh https://www.kidsburgh.org
Kidsburgh is the go-to online resource focusing on the people and ideas making Pittsburgh a better place to raise kids. They provide guides on creative learning, health, advocacy and fun things to do in Pittsburgh.

CitiParks http://pittsburghpa.gov/citiparks/parks.html
CitiParks manages the recreational parks in Pittsburgh as well as Citywide events, neighborhood festivals and year-round recreational activities that truly enhance the quality of life for the people of Pittsburgh.

**Farmer’s Market**
CitiParks organizes Farmer’s Markets in many neighborhoods in Pittsburgh during the spring, summer, and fall. [http://pittsburghpa.gov/citiparks/farmers-market/index.html](http://pittsburghpa.gov/citiparks/farmers-market/index.html)

**PUBLIC SAFETY**

The Multicultural Liaison Unit helps build trustworthy and sustainable relationships between Department of Public Safety workers and members of the city's immigrant and refugee communities. The unit will translate police, fire and medic materials into several foreign languages, hold educational events for immigrant communities, and provide multicultural training for Public Safety recruits.

The Bureau of Police continually strives to make the streets of our diverse neighborhoods even safer. Members are intricately involved in improving public safety as our officers participate in numerous community and public safety meetings, neighborhood councils, and activities involving children and adults alike. Please call 911 if you have an emergency and are in need of help.

**Fire** [http://pittsburghpa.gov/fire/fire.html](http://pittsburghpa.gov/fire/fire.html)
The Pittsburgh Bureau of Fire aims to protect life, property and the environment by providing effective customer and human services related to fire suppression, fire responder medical service, hazardous materials mitigation, emergency management service and domestic preparedness. Please call 911 if you have an emergency and are in need of help.

**EMS** [http://pittsburghpa.gov/ems/ems.html](http://pittsburghpa.gov/ems/ems.html)
The Bureau of Emergency Medical Services is dedicated to the reduction of morbidity and mortality of residents and visitors through the provision of Advanced Life Support prehospital care, medically directed Technical Rescue and transportation of the ill and injured. Please call 911 if you have an emergency and are in need of help.

**DOMESTIC VIOLENCE**

There are several organizations in the Pittsburgh area that offer protection, residence, counseling, and legal support in cases of domestic abuse or violence.

**Crisis Center North** [http://www.crisiscenternorth.org](http://www.crisiscenternorth.org)
The Crisis Center North provides free empowerment counseling and advocacy to adult, teen, and child victims of domestic violence in the northern and western communities of Allegheny County as well as educational programs for the community.

**Women’s Center & Shelter of Greater Pittsburgh** [https://www.wcspittsburgh.org](https://www.wcspittsburgh.org)
Women’s Center & Shelter of Greater Pittsburgh is a leader in providing safety, shelter, support and guidance to all victims of domestic violence. They offer a wide range of expert supportive services, including a 24-hour hotline, emergency family shelter, legal advocacy, domestic violence support groups and more.

**Women’s Shelter 24 hotline** [https://www.wcspittsburgh.org/hotline/](https://www.wcspittsburgh.org/hotline/)
If you or someone you know is experiencing physical, emotional or psychological abuse from a spouse or partner, call or 24-Hour Emergency Hotline for help and support. 412-687-8005 ext. 1

**Several other organizations that provide assistance for victims of domestic abuse in the area:**

**EDUCATION AND ESL**

**Greater Pittsburgh Literacy Council** [https://www.gplc.org](https://www.gplc.org)
GPLC offers free classes in conversational English for adults from foreign countries who will be staying in this country permanently. There are classes for beginning and intermediate English speakers as well as one-on-one tutoring opportunities for advanced speakers.

**Goodwill** [https://www.goodwillswpa.org/esl](https://www.goodwillswpa.org/esl)
Goodwill’s English as a Second Language (ESL) classes are free and available to non-native English speakers. They offer two programs: EL Civics and ESL Citizenship.

The Adult English Language Acquisition program has classes designed for students to gain employment skills, transition to post-secondary education or prepare for citizenship while improving the basic skills of reading, writing, listening, and speaking.

The Carnegie Library offers free ESL courses at various locations around the city for beginning, intermediate, and advanced level speakers.

**Hello Neighbor** [https://www.helloneighbor.io/](https://www.helloneighbor.io/)
Hello Neighbor is a new kind of mentorship program that partners current and established individuals and families living in Pittsburgh with new immigrants and their families to help them become better acclimated to the community.

**Chatham University** [http://www.chatham.edu/academics/international/elp/](http://www.chatham.edu/academics/international/elp/)
Chatham offers an English Language Program with 4 levels of language proficiency. This is a semester program that can lead to a pathway program for TOEFL and IELTS.

Duquesne University has an English as a Second Language program that follows a semester schedule with both intensive and semi-intensive options.

The University of Pittsburgh [http://www.eli.pitt.edu](http://www.eli.pitt.edu)
The English Language Institute at the University of Pittsburgh has a rich assortment of courses to help students reach their educational goals. Options include classes in General English, English Pronunciation, TOEFL preparation, and evening courses for part-time students.

Point Park University [http://www.pointpark.edu/Academics/Schools/SchoolofArtsandSciences/Departments/Education/PostBacPrograms/ESLCertificate](http://www.pointpark.edu/Academics/Schools/SchoolofArtsandSciences/Departments/Education/PostBacPrograms/ESLCertificate)
Point Park’s English as a Second Language Program (ESLP) offers conditional acceptance to the college, based on academic credit for ESL study. The program combines ESL and academic coursework at the intermediate and advanced levels.

LaRoche College [http://www.laroche.edu/esl](http://www.laroche.edu/esl)
LaRoche College’s English As a Second Language (ESL) Program is designed to provide proficiency-based instruction in English for degree and non-degree seeking students.

Scholarship Opportunities for Hispanic Students: [http://www.lacunet.org/scholarships](http://www.lacunet.org/scholarships)

Other ESL program lists:
[http://www.healthequity.pitt.edu/english-second-language-clases-de-ingles](http://www.healthequity.pitt.edu/english-second-language-clases-de-ingles)
[https://www.globalpittsburgh.org/about-us/study-pittsburgh/esl-programs](https://www.globalpittsburgh.org/about-us/study-pittsburgh/esl-programs)

Other educational opportunities:
[https://www.carnegielibrary.org/events/?tribe-bar-category=107](https://www.carnegielibrary.org/events/?tribe-bar-category=107)

After school programs:
[https://www.afterschoolpgh.org](https://www.afterschoolpgh.org)
The APOST Program Finder is a listing of more than 800 after-school programs across Allegheny County that can be searched by keyword or zip code.

**LEGAL**

Pro bono [http://www.pittsburghprobono.org/Pittsburgh_Pro_Bono_Partnership.asp](http://www.pittsburghprobono.org/Pittsburgh_Pro_Bono_Partnership.asp)
The Pittsburgh Pro Bono Partnership is a collaboration of legal departments, law firms, the Allegheny County Bar Foundation, and Neighborhood Legal Services Association. The center's mission is to provide well-trained attorney volunteers to help meet the legal needs of the residents in Allegheny County.
Other Pro bono legal services:

Attorney Carlos R. Díaz is a partner with Stewart, Murray & Associates Law Group and concentrates his practice in civil litigation in both class and individual cases. He represents Spanish-speaking clients in a variety of civil and criminal matters and Hispanic business owners in connection with general commercial matters, designation of minority contractor status, financing, real estate, import/export issues and other trade matters.
http://www.smalawgroup.com/our-law-firm/attorneys/attorney-carlos-r-diaz/

Jewish Family & Children's Service of Pittsburgh http://www.jfcspgh.org/immigrants--refugees.aspx
Jewish Family & Children's Service is an acknowledged leader in helping immigrants and refugees resettle and successfully build new lives in our community. They help with immigration-related legal issues and provide immigration attorneys and Board of Immigration Appeals Accredited Representatives to immigrants in need.

HEALTH

Dr. Diego Chaves Health Clinic SALUD Para Ninos
http://www.chp.edu/our-services/spanish-clinic
At SALUD PARA NIÑOS, culturally and linguistically competent primary care for children and families is complemented with activities oriented toward prevention and towards empowering the community about its own health. Some of the activities and services that SALUD PARA NIÑOS offers include are free bilingual pediatric primary care and immunizations, bilingual literacy program, reading materials and information about health promotion for parents in Spanish, injury prevention programs, and a Spanish phone line 412-692-6000 Option 8.

Birmingham Free Clinic https://birminghamfreeclinic.wordpress.com
The Birmingham Free Clinic provides primary and acute medical care, medication access, social services, case management, and insurance navigation services to individuals with a focus on continuity, prevention, and education. They do have Spanish-speaking staff on call.

Squirrel Hill Health Center http://www.squirrelhillhealthcenter.org/
The Squirrel Hill Health Center provides medical services to all ages, including primary care, OB/GYN, pediatrics, sick visits, mental and behavioral health services, and dental care. The center has both Spanish speaking staff and a Spanish speaking hotline.

Northside Christian Health Center www.nschc.org
The Northside Christian Health Center offers medical services to all ages, including primary care, OB/GYN, pediatrics, sick visits, pharmacy, and dental care. They do have Spanish-speaking staff on call.

Alma Illery Medical Center www.pchspitt.org
The Alma Illery Medical Center provides medical services to all ages, including primary care, OB/GYN, pediatrics, sick visits, pharmacy, and dental care. They do have Spanish-speaking staff on call.

**East End Family Health Center** [www.pchspitt.org](http://www.pchspitt.org)
East End Family Health Center offers medical services to all ages, including primary care, OB/GYN, pediatrics, sick visits, mental and behavioral health services, and dental care. They do have Spanish-speaking staff on call.

**Braddock Family Health Center**
Braddock Family Health Center provides medical services to all ages, including primary care, OB/GYN, pediatrics, sick visits, mental and behavioral health services, and dental care. They do have Spanish-speaking staff on call.

Lists of other free or low-cost health clinics can be found here:
- [http://www.healthequity.pitt.edu/community-clinics-clinicas-comunitarias](http://www.healthequity.pitt.edu/community-clinics-clinicas-comunitarias)
- [http://docs.wixstatic.com/ugd/8dff49_fee9f6f6ea44052d30427cd3be2ab4b3.pdf](http://docs.wixstatic.com/ugd/8dff49_fee9f6f6ea44052d30427cd3be2ab4b3.pdf)

Spanish Version
→ [http://docs.wixstatic.com/ugd/8dff49_7a8c6e350dc4085af14d1f2850b2a2e3.pdf](http://docs.wixstatic.com/ugd/8dff49_7a8c6e350dc4085af14d1f2850b2a2e3.pdf)
- [http://www.chp.edu/our-services/mobile-medical-clinic/schedule](http://www.chp.edu/our-services/mobile-medical-clinic/schedule)

A list of hospitals can be found here: [https://www.visitpittsburgh.com/plan-your-trip/medical-travel/hospitals/](https://www.visitpittsburgh.com/plan-your-trip/medical-travel/hospitals/)

**PLACES OF WORSHIP**

**Saint Regis Church** [http://dioceseofpgh.org/parishes/saint-regis](http://dioceseofpgh.org/parishes/saint-regis)
Saint Regis, located in Oakland, offers a Catholic Mass in Spanish every week.

**Saint Catherine Siena** [http://www.dioceseofpgh.org/parishes/saint-catherine-siena-beechview](http://www.dioceseofpgh.org/parishes/saint-catherine-siena-beechview)
Saint Catherine Siena, located in Beechview, offers a Catholic Mass in Spanish every week.

**Iglesia Cristiana Sion** [https://www.iglesiasion.com](https://www.iglesiasion.com)
Iglesia Cristiana Sion, located in Brookline, offers a Catholic Mass in Spanish and is home to a large Spanish-speaking community.

**SOCIAL MEDIA**

Spanish Conversation Meetup
[https://www.meetup.com/Pittsburgh-Spanish/events/246504391/](https://www.meetup.com/Pittsburgh-Spanish/events/246504391/)

Latinos in Pittsburgh Facebook Group
https://www.facebook.com/groups/1377596145834432/about/

LACU Facebook Group
https://www.facebook.com/LatinAmericanCulturalUnion/