

Initiating a Leave of Absence

- Employees may contact The Standard in three different ways:

Live Intake

The Standard has a dedicated Absence Intake team available weekdays between 8 a.m. and 8 p.m. Eastern

- Multiple intake locations
- Spanish-speaking agents and interpreter services are available

IVR

Employees with existing leaves can call The Standard's Intelligent Voice Recognition system 24/7 to:

- Add more time to an existing leave
- Check claim status
- Request a call-back

Web Intake

Employees have 24-hour access to our mobile-optimized Absence Portal

- Initiate a leave of absence
- Check leave balances
- Check the status of a leave
- Add more time to an existing leave

1-866-756-8116

www.standard.com/absence

