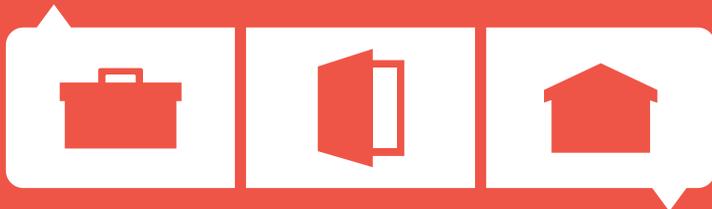


About the Pittsburgh Commission on Human Relations

Anyone who lives, works, or visits Pittsburgh has a legal right to opportunity and access to housing, employment, and public accommodations. The Commission on Human Relations (PghCHR) investigates instances of discrimination and seeks resolutions for anyone who has experienced harm because of discrimination. We are more than just an agency that enforces laws. We work with communities, and public and private organizations, to proactively educate people about equal rights and opportunities. The PghCHR has the power to enforce punitive legal action, but our Commissioners recognize that constructive resolutions, such as mandating trainings and policy changes, are more likely to lead to changes in behavior and changes in practice. We are dedicated to creating positive change and promoting equality, which stands out in our efforts to proactively work with communities, businesses, and organizations to prevent and recognize discrimination.



Serving Fairness Together

Examples of Complaints:

A gay couple enters a wedding boutique holding hands. They are told by the owner that they only have groom and bride wedding items, and that they should try elsewhere for "nontraditional" products.

An employee stops a customer and their seeing-eye service animal and tells them that dogs are not allowed in the shop.



📍 908 City-County Building
414 Grant Street, Pittsburgh, PA 15219
☎ (412) 255-2600 📠 (412) 255-2288
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English



Know Your Rights: Guide to Public Accommodations



**Pittsburgh Commission
On Human Relations**
Serving Fairness Together

Guide to Public Accommodations

A place of public accommodation includes any public place, business, resort, recreation or amusement.

You must have experienced harm within the last 365 days to file a complaint with the PghCHR. The harm must have taken place within the territorial limits (physical boundaries) of the City of Pittsburgh.

The City of Pittsburgh unlawful public accommodation practices ordinance (Chapter 659.04) protects you from illegal discrimination because of your ancestry, color, disability, gender identity or expression, national origin, place of birth, race, religion, sex, or sexual orientation. These categories are often referred to as “protected classes.”

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@PghCHR

If you have experienced a harm listed below and believe it is because of your membership in a protected class, you may have experienced discrimination:

1. Refusal, withholding or denial of any person, either directly or indirectly, any of the accommodation advantages, facility, service, privilege, goods or products in such places of public accommodation, resort or amusement;
2. Publication, circulation, issue, display, post, or mail, either directly or indirectly, any written or printed communication, notice or advertisement to the effect that any accommodation, advantage, facility, service, privilege, goods or products shall be refused, withheld or denied any person;
3. Written or verbal communications or other implications that the patronage of any person is unwelcome, objectionable or not acceptable, desired or solicited;
4. To aid, incite, compel, coerce or participate in the performance of any act declared to be an unlawful public accommodations practice under this article whether such person is included by reference or not.

Retaliation is Against the Law

If you are subjected to discrimination because you filed a complaint of discrimination, that is illegal conduct and should be reported to the PghCHR.

Delivery of City Services

The PghCHR enforces unlawful civil rights practice ordinance (659.07), which makes it unlawful for any City employee, including the City of Pittsburgh Police while acting as employees, to discriminate in the treatment of any person.

Religious Symbol Desecration

The PghCHR enforces Chapter 659.05 which imposes a summary offense for the desecration of any religious symbol or the display of any hate symbol within the territorial limits of the City with the intent to intimidate, injure, abuse, interfere, or harass.

Contact Us To Start the Process

To file a complaint with the PghCHR, please email (human.relations@pittsburghpa.gov), call (412-255-2600), fax (412-255-2288) or online <http://pittsburghpa.gov/chr/inquiry> to start the process.