



OneStopPGH COVID-19 Updates

In accordance with the directives of the City of Pittsburgh State of Emergency announcement on March 13, 2020, and the directives of the Center for Disease Control (CDC), the OneStopPGH customer counter will be closed to the public until further notice to help lessen the spread of COVID-19.

- Customers can still apply for permit, license, and planning applications online through the OneStopPGH customer portal [[link to portal](#)] or by postal mail. Applications will not be taken at the OneStopPGH counter until further notice.
- Customers can still request inspections through the OneStopPGH portal, or by contacting their Inspector [[link to inspector contact information](#)]. All overtime inspection requests are suspended and will not be performed until further notice.
- PLI cannot change the license expiration dates of licenses, but any accrued late fees will be forgiven until April 30, 2020.
- All PLI service level agreements (SLAs) are suspended to accommodate changes in staffing until further notice. It may take longer than usual for applications to be processed, and plans to be reviewed.

Thank you all for your understanding during this period. Please stay safe and healthy.

COVID-19 UPDATES

Company Name | Phone | Address | Website

